

CHASE COMMERCIAL ONLINESM | STOP PAYMENT | INITIATE A STOP PAYMENT REQUEST

With Chase Commercial Online, you can quickly and easily request stop payments for any check or range of checks that you do not wish Chase to pay.¹ You can submit a stop payment request for any check you've written and issued, even if you are enrolled in other check services such as Fraud Protection Services.

Step
1

From the Customer Center tab, select the "Stop payment on a check" link under the Check and Statement Services category.

STOP PAYMENT ON A CHECK

The screenshot shows the Chase Commercial Online Customer Center. The 'Customer Center' tab is active. Under the 'Check and Statement Services' section, the 'Stop payment on a check' link is highlighted. Other links in this section include 'Settle statement delivery preference', 'Order 1099', 'Order 1099-DIV', 'Download Center', 'Find a branch', 'Find a New', 'Find a location number', 'Quick Reference Guides', 'Account Activity', 'Account Transfers', 'Wire Transfers', 'ACH Payments', 'Bill Payments', 'Direct Payments', 'Tax Payments', 'ACH Collections', 'Check Drafts', 'Loan Management', 'Fraud Protection Services', 'View Statements and Images', 'Stop Payments', and 'Access Manager'.

Step
2

Select the account from which you need to stop payment, as well as the reason for the stop payment. Provide the check number or check range and remaining details.

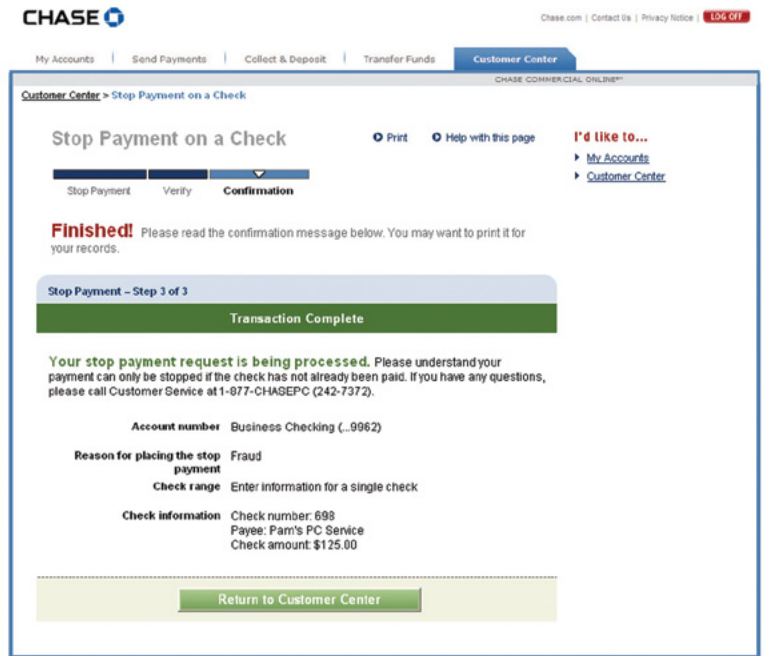
ENTER STOP PAYMENT DETAILS

The screenshot shows the 'Stop Payment on a Check' form. The 'Account number' field is selected. The 'Check number' field is entered. The 'Payee' field is entered. The 'Check amount (USD)' field is entered. The 'Reason' field is selected. The 'Single check' radio button is selected. The 'Consecutive range of checks' radio button is also visible. The 'Next' button is highlighted.

Click "Next" to submit your stop payment request.

Step 3

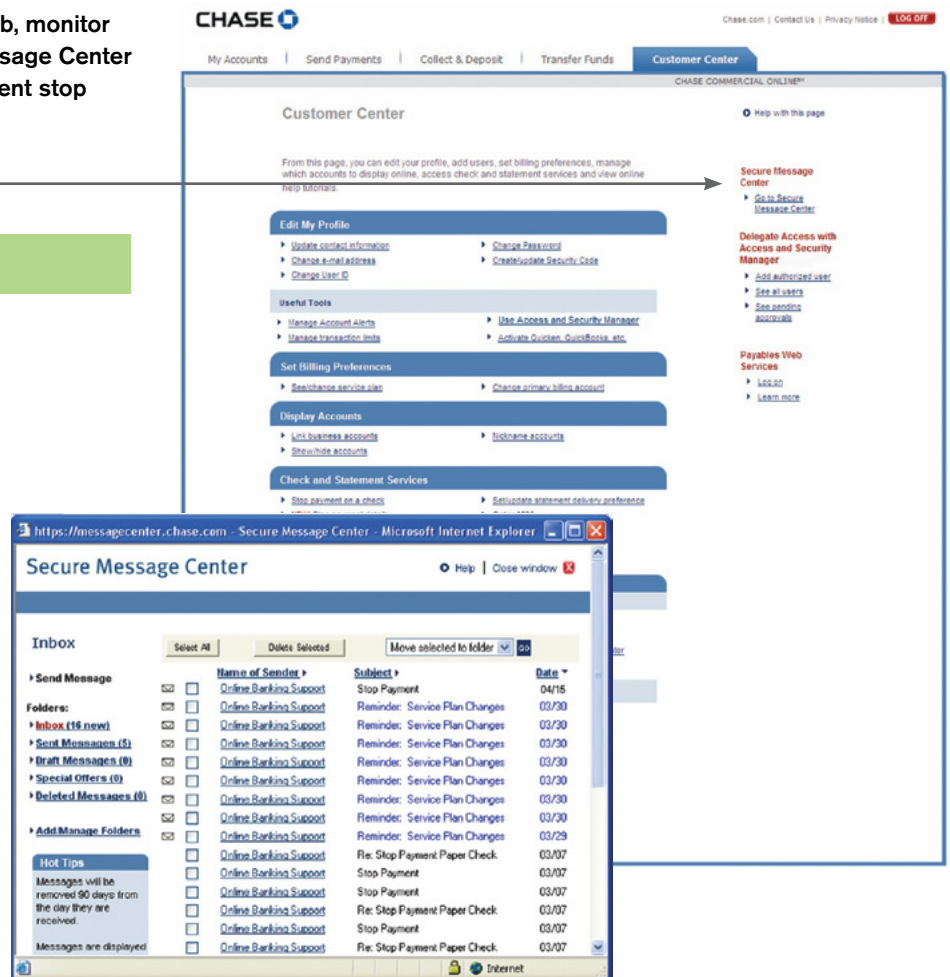
After verifying that the information you entered is correct, click “Next.” You will receive a page confirming that your stop payment request is being processed.



Step 4

From the **Customer Center** tab, monitor your inbox in the **Secure Message Center** to view the status of your recent stop payment request.

SECURE MESSAGE CENTER



CHASE COMMERCIAL ONLINE | STOP PAYMENT | VIEW A STOP PAYMENT

View a stop payment report/stop payment details from the Customer Center tab.

Step
1

From the Customer Center tab, click
"Stop payment details."

STOP PAYMENT DETAILS

CHASE COMMERCIAL ONLINE™

My Accounts | Send Payments | Collect & Deposit | Transfer Funds | **Customer Center**

Customer Center

From this page, you can edit your profile, add users, set billing preferences, manage which accounts to display online, access check and statement services and view online help tutorials.

Edit My Profile

- Update contact information
- Change email address
- Change user ID
- Change Password
- Reset/Update Security Code

Useful Tools

- Manage Account Alerts
- Manage transaction limits
- Use Access and Security Manager
- Activate QuickCheq, QuickBooks, etc.

Set Billing Preferences

- See/Change service area
- Change address/billing account

Display Accounts

- Link business accounts
- Revoke accounts
- Unlink accounts

Check and Statement Services

- Stop payment on a check
- NEW! Stop payment details
- Search for checks
- See account statements
- Order checkbooks or deposit slips
- Reconfigure statement delivery preference
- Order 1099
- Order 1099s
- Download Center

Reference Center

Finder

- Report fraud and e-mail alerts
- Find a branch
- Find a form
- Find transaction number

Help Tools

- See online tutorials/FAQ
- See online alerts
- Use Payroll Cost Savings Calculator

Quick Reference Guides

- Account Activity
- Account Transfers
- Wire Transfers
- ACH Payments
- Bill Payments
- Payroll Payments
- Tax Payments
- ACH Collections
- Chase Quick Deposit
- Loan Management
- Fraud Protection Services
- View Statements and Images
- Stop Payments
- Access Manager

Secure Message Center

- Go to Secure Message Center

Delegate Access with Access and Security Manager

- Add authorized user
- See all users
- See pending accounts

Payables Web Services

- Log on
- Learn more

Step
2

From the next page, you may view
the details of your active stop payment
requests including the number of
stopped transactions and the date
each stop payment expires.

CHASE COMMERCIAL ONLINE™

My Accounts | Send Payments | Collect & Deposit | Transfer Funds | **Customer Center**

Customer Center > Stop Payment Details

Stop Payment Details

Review your stop payments — See your active stop payment requests, the number of transactions we have stopped and the date your stop payment request expires. You also may cancel your stop payment request by clicking "Cancel" in the Action column.

Origination Date	Check Number(s)	Payee Name	Amount(s)	Type	Number of Stops>Returns	Expiration Date	Auto Renew	Renewable Years	Date of Last Stop/Return	Action
12/29/2011	13-14	Tecoma Art & Graphic Supplies	\$5,848.28	CHECKS	2	12/29/2012	Yes	6	12/29/2011	Cancel
12/30/2011	112	ABP	\$87.00	CHECK	1	12/29/2012	Yes	6	12/30/2011	Cancel
09/18/2010	1993	Sidewinder	\$8,960.00	CHECK	1	09/14/2012	Yes	5	09/18/2010	Cancel
05/17/2011	4013	Tasmania Television	\$3,851.69	CHECK	1	05/16/2012	Yes	6	05/17/2011	Cancel

◆ COMMERCIAL CHECKING (..5093)

◆ COMMERCIAL CHECKING (..8415)

CHASE COMMERCIAL ONLINE | STOP PAYMENT | REVOKE A STOP PAYMENT

Cancel a stop payment in a few easy steps.

Step
1

From the Stop Payment Details page, click on “Cancel” next to the stop payment you would like to revoke.

Note: Any user entitled to the account may revoke a stop payment.

CANCEL STOP PAYMENT

CHASE COMMERCIAL ONLINE

My Accounts | Send Payments | Collect & Deposit | Transfer Funds | Customer Center

Customer Center > Stop Payment Details

Stop Payment Details

Review your stop payments — See your active stop payment requests, the number of transactions we have stopped and the date your stop payment request expires. You also may cancel your stop payment request by clicking “Cancel” in the Action column.

Origination Date	Check Number(s)	Payee Name	Amount(s)	Type	Number of Stops/Returns	Expiration Date	Auto Renew	Renewable Years	Date of Last Stop/Return	Action
12/30/2011	112	Reasons Art & Graphic Supplies	\$5,618.38	CHECK	1	12/29/2012	Yes	6	12/30/2011	Cancel
12/30/2011	112	AEP	\$87.00	CHECK	1	12/29/2012	Yes	6	12/30/2011	Cancel
09/16/2012	1983	Sidewinder	\$3,982.00	CHECK	1	09/14/2012	Yes	6	09/16/2012	Cancel
08/17/2011	4013	Tasmania Television	\$3,651.89	CHECK	1	08/16/2012	Yes	6	08/17/2011	Cancel

COMMERCIAL CHECKING (...5619)

Step
2

Verify your request to cancel your stop payment. Click “Cancel Stop Payment” to submit your request or “Back” to return to the Stop Payment Details without submitting your request.

CHASE COMMERCIAL ONLINE

My Accounts | Send Payments | Collect & Deposit | Transfer Funds | Customer Center

Customer Center > Stop Payment Details > Cancel Stop Payment

Cancel Stop Payment

Are you sure you want to cancel? If you want to cancel your Stop Payment shown below, click “Cancel Stop Payment.”

Cancel Stop Payment - Step 1 of 2

Account number (...5019)

Check number(s) 112

Origination date 12/30/2011

Payee AEP

Amount(s) \$87.00

Type CHECK

Back Cancel Stop Payment

Step 3

After you submit your request to cancel your stop payment, you will receive a confirmation page.

From that point forward, your check may be honored if presented for payment.

The screenshot shows the Chase Commercial Online interface. At the top, the Chase logo is on the left, and links for 'Chase.com', 'Contact Us', 'Privacy Notice', and 'LOG OFF' are on the right. A navigation bar includes 'My Accounts', 'Send Payments', 'Collect & Deposit', 'Transfer Funds', and 'Customer Center'. The 'Customer Center' tab is active, showing a breadcrumb trail: 'Customer Center > Stop Payment Details > Cancel Stop Payment'. The main heading is 'Cancel Stop Payment' with links for 'Print' and 'Help with this page'. Below this is a progress bar with 'Verify' and 'Confirmation' steps; 'Confirmation' is the current step. A red 'Finished!' banner states: 'Please review the confirmation message below. You may want to print it for your records.' A green box indicates 'Cancel Stop Payment - Step 2 of 2' and 'Cancel Stop Payment Request Complete'. A message states: 'Your stop payment has been canceled. If this item is presented to us, we will pay it and debit your account. If you would like to replace this stop payment request, please return to My Accounts and select "Stop payment on a check" under Customer Center, call 1-800-925-9935 or visit a local Chase branch.' A table lists the payment details: Account number (...5019), Check number(s) 112, Origination date 12/30/2011, Payee AEP, Amount(s) \$87.00, and Type CHECK. At the bottom are buttons for 'My Accounts' and 'Stop Payment Details'.

¹ Terms and conditions, including fees and limitations, apply as described in the Chase Commercial Online Access and Services Agreement.