

Before You Begin Installing Your Scanner

We recommend that you confirm the following before installing your scanner:

MINIMUM SYSTEM REQUIREMENTS

Review the following system and Internet requirements to make sure that Chase QuickDeposit will work for you.

Supported Operating Systems

- Windows[®] 8 or Windows[®] Pro
- Windows[®] 7 - 32-bit and 64-bit versions with latest updates
- Windows[®] Vista (Home Basic - Ultimate) - 32-bit and 64-bit versions with latest updates
- Mac OS X Version 10.0: Yosemite
- Mac OS X Version 10.9: Mavericks
- Mac OS X Version 10.8: Mountain Lion
- Mac OS X Version 10.7: Lion

Note: The Service Packs listed above are free updates to the Microsoft[®] Operating System that runs your computer. If your computer does not have these recommended Service Packs installed, you can easily download them from the Microsoft Web site.

Internet Requirements

To use Chase QuickDeposit, you must use one of the following Internet browsers:

- Internet Explorer 11.0
- Internet Explorer 10.0
- Internet Explorer 9.0 (must use 32-bit browser version with 64-bit Operating Systems)
- Internet Explorer 8.0 (must use 32-bit browser version with 64-bit Operating Systems)
- Safari 7.0, 6.0 and 5.1

You will also need a high-speed Internet service such as cable or DSL.

YOUR COMPANY'S POLICIES

Installing the Chase QuickDeposit software may require changes to your settings. Ensure the following policies are in place:

- Your company allows you to download ActiveX[®] controls.
- Your company has given you administrative rights to install software on your computer.

Note: Most people can perform the above tasks themselves. However, if your company has a person or department that maintains your computer for you, you may have to work with the appropriate person to install your scanner.

YOUR SCANNER PARTS AND ACCESSORIES

To begin setup:

- Unpack your scanner and accessories.
- Locate the power cord, USB cable and scanner feeder tray for initial setup.

Note: You will need to use a USB 2.0 or 3.0 port on your computer.

PREPARING FOR SCANNER INSTALLATION

Before beginning installation:

- Do not plug the scanner into a power source or your computer before you download the scanner software.
- The scanner should be at least 18 inches from any device that could create interference (fans, heaters, computer monitors, CPUs, etc.).
- You should not run any other software that enables you to scan paper checks or your new scanner may not operate correctly. If you have additional scanning software, you should uninstall it before you begin installing your Chase QuickDeposit scanner.

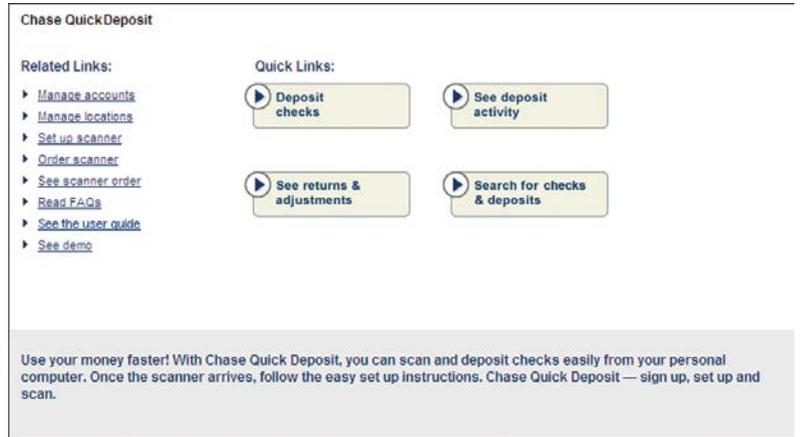
CHASE COMMERCIAL ONLINE | CHASE QUICKDEPOSIT | SET UP YOUR SCANNER

In order to set up your scanner you will need to first install software and then connect the scanner to your computer.

Step
1

Access Chase QuickDeposit

From the Chase QuickDeposit homepage, click on the “Set up scanner” link under “Related Links.” Review the minimum system requirements and click “Next.”



Step
2

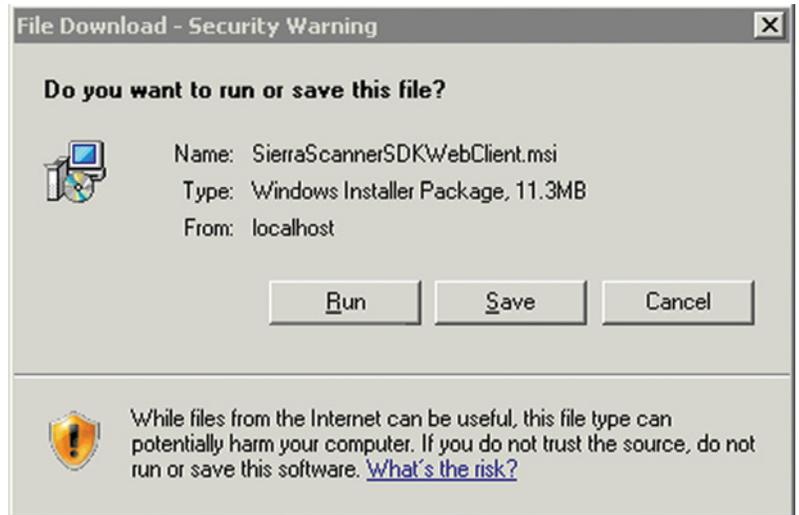
Download the Scanner Driver Software

Turn off your scanner and unplug it from your computer before you install the software. Click “Install Software.”

For PC: You will see a File Download window. Click “Save,” and the Save As window will open. Save the file to your desktop.

Double-click the SierraScannerSDKWebClient icon on your desktop to launch the Setup Wizard. The Setup Wizard window will open. When it does, click “Next” and follow the instructions.

When you complete the software installation, click “Next.”



Step 2 Continued

For Mac: Follow the instructions on the screen to download the Chase QuickDeposit Installer package. The installer will be saved in the Downloads folder.

Note: If you have changed your browser's default download location, the installer will be saved to that location. Once the download is complete, double click the installer application to run it.

A new window will appear that reads "Install JPMC QuickDeposit." Click "Continue" and follow the instructions on screen to install the software.

Enter your administrator password if prompted and click "OK."

Once the installation has completed, click "Close" to return to the Chase.com Set UP Scanner page and click "Next."

Note: Images shown at left show PC installation only.

For PC and Mac: You may be asked to reboot your computer as part of the software installation. If you are prompted to do so, please reboot your computer. Once you have rebooted your computer, navigate back to the Chase QuickDeposit homepage.



Step
3

Connect the Scanner to Your Computer

When prompted, connect the scanner to your computer by placing the power supply connector into the back of the scanner and plugging the power supply into a power outlet. Then, place one end of the USB cable into the back of the scanner and the other end into any USB port on your computer.

For PC: If the “Found New Hardware” Wizard appears:

Select “No, not at this time” when asked to allow Windows Update to search and then install software

Select “Continue anyway” if Windows indicates “VisionX/I:Deal has not passed Windows logo testing.”

If the “Found New Hardware” Wizard does not display, you should see a notification on the lower right-hand side of your screen stating that your new hardware is ready to use.

For additional information on scanner installation or to troubleshoot, refer to the **Panini® Operator Manual CD** that was included with your scanner.

Payments & Transfers > Set Up Scanner

Set Up Scanner

Help with this page

Install Software **Connect and Test Scanner** Confirm

Connect your scanner — You'll need the power cord, USB cable and instructions that came with the scanner.

Install Scanner – Step 2 of 3

1. Connect the round power supply connector to the device then plug the power supply into a power outlet.
2. Connect the USB cable to the device then connect the USB cable to your computer's USB port.

3. After a short delay, the Found New Hardware Wizard may display.

If the Found New Hardware Wizard does not display, verify that you receive a notification from the system tray (lower right hand corner of the screen) saying that the new hardware is ready to use.

If the Found New Hardware Wizard does display, select “No, not this time” when asked to allow Windows Update to search for software, and click “Next.” Select “Install the software automatically (Recommended)” and click “Next.” The wizard will start installing the software. Under Windows XP, you'll see a message that says the Panini MyVisionX has not passed Windows Logo Testing. Ignore this warning and select “Continue Anyway.” If a second warning is displayed for the EZUSB.sys driver, ignore that warning also and select “Continue Anyway.” The device drivers will be installed correctly. Click “Finish” to close the Windows Hardware Wizard.
4. When you are finished, click “Test Scanner.”

For more details, you can [download a scanner manual](#) or [see the scanner installation guide](#).

Back Test Scanner Cancel

Step
4

Test Scanner

Click the “Test Scanner” button to perform the scanner test. The scanner will make a brief noise.

Upon successful completion of the scanner installation, you will receive a confirmation message that your scanner is ready to use.

Payments & Transfers > Set Up Scanner

Set Up Scanner

Print Help with this page

Install Software Connect and Test Scanner **Confirm**

Finished! Your scanner and computer are now ready to deposit checks.

Scanner Setup Complete

Scanner Connection Test Successful

Your scanner has been successfully installed! Click “Deposit Checks” to begin using your scanner now, or you can go to “Payments & Transfers” to use other Chase online products.

Deposit Checks Payments & Transfers

Step
5

Order Scanners (optional)

There are two different scanners for you to choose from: the Panini Vision X® scanner, which allows you to scan multiple checks, or the Panini I:Deal™ scanner, which allows you to scan one check at a time. Select the scanner you would like to order using the corresponding radio button.

Once you have selected your scanner, indicate where it should be shipped. Please note that we can only ship to addresses within the U.S., and we cannot ship to P.O. Boxes. You can have your scanner shipped to an address other than the one listed on the page by clicking “Edit shipping address.” Once you have completed the required information, click “Next” to continue.

You will receive confirmation that your scanner order has been received. We will also send you a message to the e-mail address you provided to confirm the shipping date and tracking number for your order.

If you need to order additional scanners in the future, click “Order Scanner” on the Chase QuickDeposit homepage.

[Help with this page](#)

Order Scanner

Order Details Confirm

Order scanners — You may be able to enjoy lower monthly services fees or save more time by selecting the scanner model that's right for you. Please review your scanner options below, then select "Single Feed Check Scanner" or "Multiple Feed Check Scanner."

Single Feed Check Scanner

Order this scanner

Panini I:Deal® Scanner: Scan one check at a time and submit batches of up to 150 checks.

- ▶ Recommended for check deposit volume of < 15 checks per week.
- ▶ Recommended for deposit size of < 10 checks per deposit.
- ▶ \$300 per scanner (plus applicable sales tax)



Panini I:Deal® scanner
Dimensions
Height: 3.2"
Width: 6.6"
Length: 7.9"

Multiple Feed Check Scanner

Order this scanner

Panini Vision X Scanner®: Submit batches of up to 150 checks.

- ▶ Recommended for check deposit volume of > 15 checks per week.
- ▶ Recommended for deposit size of > 10 checks per deposit.
- ▶ \$600 per scanner (plus applicable sales tax).



Panini Vision X® scanner
Dimensions
Height: 6.88"
Width: 5.43"
Length: 10.39"

Order Scanner(s)

Specify the number of scanners you want to order. To ship scanners to more than one location, please add the addresses by clicking "Ship to multiple addresses."

Please note that we are unable to ship scanners to P.O. Boxes or international addresses.

Single Check Scanner

Quantity to this address:

Primary location:

Shipping information
[Edit address](#)
[Ship to multiple addresses](#)

Joe Demo
 Yale Vision
 789 Vision Drive
 Circleville, OH 1111-2222
 Phone: (123) 456-7891
 Email: yalevision@mail.com



Panini I:Deal scanner
Dimensions
Height: 3.2"
Width: 6.6"
Length: 7.9"
[See the user guide](#)
[See how to operate the scanner](#)

Learn how to troubleshoot, maintain your scanner, and get technical support.

IF YOU ENCOUNTER PROBLEMS DURING SCANNER INSTALLATION:

- Make sure the scanner is not plugged into your computer until the Chase QuickDeposit software has been downloaded.
- Unplug all devices connected to your computer during the installation process except for the mouse and keyboard. This includes printers, postage machines, MP3 players, cameras, cell phones, etc.
- Make sure that your scanner is at least 18 inches away from the computer and other electronic devices to avoid electromagnetic interference.
- Review the Operating System and Internet Browser requirements to make sure that Chase QuickDeposit is compatible with your computer.
- Temporarily remove devices connected to your computer other than your mouse and keyboard. Printers, postage machines, audio players, cameras, cell phones and scanners should be disconnected during the software installation process.

SCANNER MAINTENANCE

In order to ensure that your scanner reads checks consistently, it is important to perform scanner cleaning weekly. For your convenience, we have included a one-time use cleaning card with your scanner. Follow the instructions on the card packaging to clean your scanner. The cleaning card is not intended to remove debris from the track, clean the sensors, or replace the cleaning procedures outlined in the **Panini Operator Manual CD**.

To order additional cleaning supplies for your scanner or view a video about scanner cleaning, please visit PaniniPortal.com.

TECHNICAL SUPPORT

If you have questions about installing your scanner software or Chase QuickDeposit, please call:

Chase Commercial Online Service Center

Hours: 8:00 a.m. – 8:00 p.m. ET, Monday through Friday
Government, Not-for-Profit and Healthcare Banking Clients:
(855) 893-2223

All other clients: (877) 226-0071