



TIPS TO HELP PREVENT CONTRACTOR FRAUD

While most contractors are reputable, contractor fraud and price gouging unfortunately do occur. For help with contractor fraud, contact your state's consumer helpline or attorney general's office.

Here are some important tips to help protect yourself:

- Be cautious of contractors making unsolicited repair offers—many fraudulent proposals are made by contractors who offer services door-to-door.
- Get three written estimates from licensed and insured contractors.
- Check each contractor's credentials and references.
- Get a detailed written contract before allowing any work to be done. Be sure it includes the total cost, the specific work to be completed, time/payment schedules and any other important details.
- Don't put too much money down, don't pay with cash and don't sign over your claim check to a contractor.
- Make sure the contractor obtains building permits.
- Don't make the final payment until the job is finished and you have all the government approvals you need (if applicable).
- Never sign a contract with blanks or incomplete sections—terms or conditions you didn't agree to could be added later.
- Don't feel pressured by a contractor or allow a contractor to interpret your homeowners insurance policy. Always feel free to contact your insurance company if you have any questions or concerns about your contractor.

We're here to answer all of your questions and will work with you to make sure you get the assistance you need. Visit InsuranceClaimCheck.com/Chase or call us at **1-866-742-1461**.

Si tiene alguna pregunta, por favor llame al 1-866-742-1461.