



Chase Home Lending Connection Program - Rules of the Road

Participation in the Chase Home Lending Connection Program is easy!

- Have your clients call 1-866-744-3526, our dedicated team of Chase Home Lending Advisors will do the rest.
- Our Home Lending Advisors know the ins and outs of financing options. They can help your client customize a solution to meet their specific needs.

You don't need to be a financing expert.

- Don't worry about quoting today's interest rates explaining loan terms, & fees, or other product information.
- Our Home Lending Advisors will answer all of those questions for your client and are best equipped to provide the latest & most accurate product information and options.
- Feel free to refer your client to our product sites – <https://www.chase.com/personal/home-lending/mortgage>
 - It covers, Home Equity Lines of Credit, Mortgage Refi, Calculator Tools, etc.

Like you, we want to take great care of your clients and respect their privacy.

- We are always willing to answer any general product questions for you and your business associates.
- Please keep in mind that due to privacy protections, we're not permitted to share any information regarding the clients financing request such as approval status, financing amounts or terms & conditions.

Our goal is to provide an outstanding experience for you and your clients

- We love to hear we're doing a good job
- Please know we can't accept gifts to our staff; of any value, per legal requirements.

We're confident you do a great job for your clients

- Unfortunately, we're not permitted to refer clients to you.

All home lending products are subject to credit and property approval. Rates, program terms and conditions are subject to change without notice. Not all products are available in all states or for all amounts. Other restrictions and limitations apply.

Home lending products offered by JPMorgan Chase Bank, N.A.

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