Scammers use elaborate stories to play on emotions and gain trust. The stories may vary, but the themes often stay the same. Be on guard for these popular scams:

**The Imposter**
“I’m with the IRS, and you owe back taxes. If not paid immediately, a lawsuit will be filed against you.”

**Online Romance**
“I want to meet you in person, but I can’t afford to travel. Can you send me money?”

**Lottery Winnings**
“Congratulations! You’ve won the lottery! We will need to collect taxes prior to your payment. I will send you the instructions to get this done.”

**Grandparent**
“Grandma, I’m in trouble—I need money fast.”

**Investment Opportunity**
“You’ve registered to receive notifications on investment opportunities. Are you ready to invest? I have a once-in-a-lifetime opportunity!”

**Tech Support**
“We’ve detected malware on your computer. Let’s get that fixed for you. There will be a small cost associated to make your computer secure.”

Before reacting to a request for money or personal information, take the following steps:

- End the conversation without sharing any money or information
- Contact Chase (1-800-935-9935 or visit your local branch) or call your local police department