

Understanding Financial Scams To Help Protect Yourself and Your Loved Ones



Scammers use elaborate stories to play on emotions and gain trust. The stories may vary, but the themes often stay the same. Be on guard for these popular scams:



The Imposter

"I'm with the IRS, and you owe back taxes. If not paid immediately, a lawsuit will be filed against you."



Online Romance

"I want to meet you in person, but I can't afford to travel. Can you send me money?"



Lottery Winnings

"Congratulations! You've won the lottery! We will need to collect taxes prior to your payment. I will send you the instructions to get this done."



Grandparent

"Grandma, I'm in trouble—I need money fast."



Investment Opportunity

"You've registered to receive notifications on investment opportunities. Are you ready to invest? I have a once-in-a-lifetime opportunity!"



Tech Support

"We've detected malware on your computer. Let's get that fixed for you. There will be a small cost associated to make your computer secure."



Before reacting to a request for money or personal information, take the following steps:

- End the conversation without sharing any money or information
- Contact Chase (1-800-935-9935 or visit your local branch) or call your local police department