



## CCPA Annual Reporting January 1, 2023 - December 31, 2023

### Total number of personal information access requests

<b>Total received</b>	<b>467</b>
Completed in whole or in part	56
Denied - request was not verifiable	144
Denied - not made by a CA resident	171
Denied - information exempt from legislation	96

### Total number of personal information delete requests

<b>Total received</b>	<b>192</b>
Completed in whole or in part	59
Denied - request was not verifiable	37
Denied - not made by a CA resident	27
Denied - information exempt from legislation	69

### Total number of personal information correct requests

<b>Total received</b>	<b>79</b>
Completed in whole or in part	1
Denied - request was not verifiable	27
Denied - not made by a CA resident	22
Denied - information exempt from legislation	29

Total number of requests to opt-out of the sale of data received, completed in whole or in part, and denied.

#### Not applicable

J.P. Morgan Chase does not offer an opt-out from the sale of personal information because J.P. Morgan Chase does not engage in the sale of personal information as contemplated by the CCPA.

Total number of requests to opt-out of sharing personal information for the purpose of cross contextual behavioral advertising received, completed in whole or in part, and denied

**Not applicable**

To facilitate this right, JPMorgan Chase recognizes Global Privacy Control (GPC) opt-out preference signals. GPC is a setting available in some browsers that notifies our websites of a California resident's decision to opt out of the sharing of their personal information for cross-contextual behavioral advertising purposes.

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Total number of requests to limit share of sensitive personal information received, completed in whole or in part, and denied

**Not applicable**

JPMorgan Chase does not offer a right to limit our use and disclosure of Sensitive Personal Information because we do not use or disclose Sensitive Personal Information in such a manner as to require provision of the right (specifically, for purposes of inferring characteristics about an individual).

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**Mean number of days** responded to access, delete or opt-out requests

4.56 days

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