

CHASE CONNECT[®] USER GUIDE

Statements and Images



See Statements

View statements, check images and deposit slip images using our online service¹.



¹ Fees, terms, conditions and limitations apply as described in the legal agreement that applies to your online service.

The screenshot shows a banking website interface. At the top, there are navigation links: "See Statements", "Order A Statement Copy", "See Check Images and Deposit Slips", and "Search for Check Images". On the right, there are navigation arrows and a "Sign out" button. Below the header is a dark blue navigation bar with options: "Accounts", "Pay & transfer", "Deposit checks", and "Account management".

The main content area is divided into two columns. The left column shows a list of accounts under the heading "Business" and "BANK ACCOUNTS". The first account is "Checking (...6268)" with a balance of "\$2,058,968.48". Other accounts include "Checking (...7035)" with a balance of "\$17,907.98", "Savings (...9917)" with a balance of "\$18,504.99", "Savings (...5095)" with a balance of "\$20,005.13", and a "Total" of "\$2,115,386.58".

The right column shows the details for the selected "Checking (...6268)" account. It displays the "Available balance" as "\$2,058,968.48" and the "Present balance" as "\$2,058,968.48". There are buttons for "Deposit checks", "Statements" (marked with a red circle '1'), and "P...". Below this is a section for "UNCOLLECTED FUNDS" and a "SHOWING:" dropdown menu.

A "Things you can do" menu is open, showing options: "Account details", "Account & routing number (PDF)", "Transfer activity", "Statements & documents" (marked with a red circle '2'), and "Account services".

A callout box with a blue border and a pointer to the "Statements & documents" menu item contains the text: "From the accounts screen, choose **Statements** or open the **Things you can do** menu and choose **Statements and documents** menu option."

Date	Description	Amount	Balance
Jan 4, 2017	Online Acco		
Dec 30, 2016	INTE Misc		
Dec 29, 2016	PRE-AUTHORIZED DEPOSIT Account transfer	\$10.67	\$2,059,168.48
		\$133,339.93	\$2,059,157.81

My Documents

Accounts Documents

CHECKING (...5709)

SAVINGS (...8150)

Statements

Analysis statements

Tax documents

Check downloads

MONEY MARKET ACCOUNT (...7035)

CHECKING (...5306)

CHECKING (...2280)

Statements

Paperless [See details >](#)

Date

2016

Aug 31

Jul 29

Jun 30

May 31

Apr 29

Mar 31

2015

Open or Save (PDF)

3

We'll list your current year statements for your designated account. If you want to change accounts, choose a different one from the menu on the left. This is also where you can choose to see analysis (billing) statements, tax documents or check downloads. You can find previous-year statements, if available, by clicking the year. To see or print a statement, choose the [print](#) icon. To save a statement, choose the [download](#) icon.

Order A Statement Copy

To have a paper copy of your statement mailed to you, simply tell us which statement(s), verify and submit your order. We'll mail a copy within 10 business days.²



²Additional fees apply. contact your service professional or banker for details.

Order a Statement Copy ✕

What would you like to order?

Choose how many statements you'd like, then the month and year for your CHECKING (...5709) statement(s). You should receive your order in the mail within 10 business days.

How many statements?

A single statement

Multiple statements

Month **1**

Year **2**

3

If you only need a single statement, just tell us the [month](#) and [year](#) and click [Next](#).

Order a Statement Copy ✕

What would you like to order?

Choose how many statements you'd like, then the month and year for your CHECKING (...5709) statement(s). You should receive your order in the mail within 10 business days.

How many statements?

A single statement

Multiple statements **4**

From Month: Choose one ▾ Year: Choose one ▾

To Month: Choose one ▾ Year: Choose one ▾

Cancel

Next

If you need multiple, consecutive statements, first choose **Multiple statements**, and then let us know the time period – selecting the month and year.

See Statements

Order A Statement Copy

See Check Images and Deposit Slips

Search for Check Images



Order a Statement Copy

Does everything look OK?

Account: CHECKING (...5709)
Time period: Feb 2015
Mailing address: 10 South Dearborn
Chicago, IL 60544, USA
Fee: May apply

Cancel Back Order

Please verify your order is correct. If it is, choose **Order**. We'll confirm that we've received your request, and your statement(s) should arrive within 10 business days.

See Check Images and Deposit Slips

You can see the checks and deposit slips that
have posted to an account.



The screenshot displays the 'Account management' interface. On the left, there are account tiles for 'YALE VISION, INC.' (Checking, \$14,962.98), 'SAVINGS' (\$37,932.24), 'MONEY MARKET ACCOUNT' (\$17,809.35), and 'DARBY DELIVERY CO.' (Checking, \$24,900.00). On the right, the 'Checking (...6268)' account details are shown, including a balance of \$14,962.98 and a list of transactions. A callout box highlights a check transaction from Oct 24, 2016, with a red circle '2' next to it.

From your accounts page, choose the account tile you'd like to review. We'll show your recent account activity.

Choose the image next to the [check](#) or [deposit slip](#) you'd like to see. Please allow two business days after a check clears or a deposit is made for images to be available online.

- Checks: View the front and back of a check, print it and/or save it as a PDF³.
- Deposits: View your deposit slip and any corresponding checks. Print deposit details or save the check images as a PDF.

The number of months we show images for is based on your profile setup. If you need older images that no longer appear online, you can order a copy.

Adobe PDF is a registered trademark of Adobe Systems Incorporated in the United States and/or other countries.

Search for Check Images

If the check you're looking for isn't in your current account activity anymore, you can search for it and we'll either post it online or mail you a copy.



See Statements

Order A Statement Copy

See Check Images and Deposit Slips

Search for Check Images



Explore products

Accounts Pay & transfer Deposit checks Account management

Deposit checks Statements Paperless Transfer money

ALL ACCOUNTS

Business

▼ BANK ACCOUNTS Balance

Checking (...6268)	\$2,058,968.48
Checking (...7035)	\$17,907.98
Savings (...9917)	\$18,504.99
Savings (...5095)	\$20,005.13
Total	\$2,115,386.58

Business

▼ BANK ACCOUNTS Balance

Checking (...2480)	\$75,721.57 Available balance
--------------------	---

UNCOLLECTED FUNDS Total \$0.00

SHOWING: All transactions Search **1**

Date	Description	Amount	Balance
Dec 29, 2016	PRE-AUTHORIZED PAYMENT 12/29 Account transfer		57
Nov 28, 2016	FEDWIRE DEBIT VIA: BMO HARRIS BANK NA/0710 INC. US REF: TAXPAYER ID: 37-1075552/TIME/14:3 4534300333JO 11/28 Outgoing wire transfer		50
	FEDWIRE DEBIT VIA: BK AMER NYC/026009593 A/C: CAPITAL TRADING GROUP, LP US IMAD: 1128B1QGC08C016504 TRN: 4534400333JO 11/28 Outgoing wire transfer	-\$2,936.46	\$209,125.00
	FOREIGN EXCHANGE DEBIT A/C: FOREIGN CUR BUS ACCT BK 1 COLUMBUS NEWARK DE 197132107 ORG: 00000000636642480 GAIN CAPITAL GROUP LLC BEN:/DE20500700100092156900 DEUTSCHE BORSE AG REF:/OCMT/EUR1200,00/EXCH/1.089/CNTR/90608634/ TRN: 3716000333RE 11/28 Outgoing wire transfer	-\$1,306.80	\$212,061.46
	BOOK TRANSFER CREDIT B/O: JPMORGAN CHASE BANK NATIONAL COLUMBUS OH 43240 ORG:/636642480 GAIN CAPITAL GROUP LLC	\$4,823.95	\$213,368.26

Select the appropriate account and use the Search feature, as if you were going to filter your transactions.

The screenshot shows a banking dashboard with a top navigation bar containing a menu icon, a notification bell with '5', 'Explore products', the JPM logo, a search icon, a user profile icon, and a 'Sign out' button. Below the navigation bar are tabs for 'Accounts', 'Pay & transfer', 'Deposit checks', and 'Account management'. The main content area is split into two columns. The left column displays a list of accounts under 'Business' and 'BANK ACCOUNTS' with their respective balances. The right column shows 'UNCOLLECTED FUNDS' with a total of \$0.00 and a search filter section. The filter section includes a 'SHOWING:' dropdown, a search input, and a 'Filter by any of these transaction details.' section with fields for Type, Date (From/To), Amount (From/To), and Check # (From/To). A 'Search for older checks >' link is highlighted with a red circle and a callout box. The callout box contains the text: 'Filter to search for a check within your current account activity. If we the check you're looking for isn't listed, choose Search for older checks.'

Filter to search for a check within your current account activity. If we the check you're looking for isn't listed, choose [Search for older checks](#).

Search for Checks

Select your search criteria — Enter your information below, and click "Search."

Searching for checks that you wrote more than 3 years ago may not always return results. You'll be prompted to try again, or you can request that a copy of the check be mailed to you. Also keep in mind that search results are limited to 150 checks.

Tell us information about the check you want. We need to know when you wrote the check (up to 180-day range). If you also know the check number or amount, that will help narrow the results. We can return a maximum of 150 checks per search after you've confirmed you want to see a check or series of checks.

Account CHECKING (...1562)

3 Date(s) to
(mm/dd/yyyy) (mm/dd/yyyy)

4 Check number(s) (optional) to

5 Amount (optional) \$ to \$

Note: The calendar dates you select must be within a 180-day period – and any checks you wrote recently will appear in your search results only after they've been posted.

Note: When using a start date that's on/after 12/18/2008, you can search for a range of checks. When using a start date that's before 12/18/2008, you can only search for a single check (and a check number is required).

Cancel Search

See Statements

Order A Statement Copy

See Check Images and Deposit Slips

Search for Check Images



The screenshot shows the Chase online banking interface. On the left, there's a sidebar with 'ALL ACCOUNTS' and a list of business accounts including 'Checking (...6268)' with a balance of \$2,058,968.48. The main area shows the 'Checking (...6268)' account details, including 'Available balance' of \$2,058,968.48 and 'Present balance' of \$2,058,968.48. A 'Statements' button is highlighted with a red circle '6'. A dropdown menu is open from the 'Things you can do' menu (red circle '7'), showing options like 'Account details', 'Account & routing number (PDF)', 'Transfer activity', and 'Statements & documents' (red circle '8'). A callout box points to the 'Statements' button and the dropdown menu.

Once we've found what you'd like to see, we'll post those checks online or mail them to you. If we post them, you can find them with your online statements by selecting [Statements](#) from your account screen or by opening the [Things you can do](#) menu and selecting [Statements and documents](#) menu.

See Statements

Order A Statement Copy

See Check Images and Deposit Slips

Search for Check Images



My Documents

Accounts Documents

CHECKING (...5709)

SAVINGS (...8150)

Statements

Analysis statements

Tax documents

Check downloads **9**

MONEY MARKET ACCOUNT (...7035)

CHECKING (...5306)

CHECK

Statements

Paperless [See details >](#)

Date	Size	Open or Save (PDF)
2016		
Aug 31	10 pages	
Jul 29	10 pages	
Jun 30	10 pages	
May 31	10 pages	
Apr 29	10 pages	
	12 pages	

[Mail me a copy >](#)

Find the account within the designated menu on the left and choose [Check downloads](#).

See Statements

Order A Statement Copy

See Check Images and Deposit Slips

Search for Check Images



Chase, J.P. Morgan and JPMorgan Chase are marketing names for certain businesses of JPMorgan Chase & Co. and its subsidiaries worldwide (collectively, "JPMC", if and as used herein may include, as applicable, employees or officers of any or all of such entities irrespective of the marketing name used). Products and services may be provided by commercial bank affiliates, securities affiliates or other JPMC affiliates or entities. Products and services described herein are offered by JPMC or its affiliates subject to applicable laws and regulations and service terms. Not all products and services are available in all geographic areas. Eligibility for particular products and services is subject to final determination by JPMC or its affiliates.

Chase Connect® is a registered trademark of JPMorgan Chase Bank, N.A. JPMorgan Chase Bank, N.A. is a wholly-owned subsidiary of JPMorgan Chase & Co.