

CHASE CONNECT[®] USER GUIDE

Chase QuickDepositSM



Manage Accounts and Locations

Activate multiple accounts and easily manage locations



The screenshot shows the 'Collect & deposit' screen in the JPMorgan Chase mobile app. The top navigation bar includes 'Accounts', 'Pay & transfer', 'Collect & deposit', 'Account management', and 'Security'. The 'Collect & deposit' section has sub-tabs for 'Deposit checks', 'Deposit activity', 'Returns & adjustments', and 'Search & reporting'. A 'More' dropdown menu is open, showing options: 'Manage accounts', 'Manage locations', 'Order a scanner', 'See scanner orders', 'Set up scanner', and 'See user guide'. A callout box with a red '1' points to the 'Collect & deposit' tab, and another callout box with a red '2' points to the 'Manage accounts' option in the dropdown menu.

1 Select **Collect & deposit** then **Deposit checks**

2 From the **More** drop-down, select **Manage accounts** to view a list of eligible accounts

YALE CHECKING (.....7890)

Location Choose one

Do you want to add remittance details to checks in this deposit? Yes No

Deposit description (optional)

Deposit total (\$USD) \$

Or use our

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Accounts Pay & transfer Collect & deposit Account management Security

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Manage account activation ⓘ

Activate account(s) you want to deposit to, then choose "Manage locations."

Eligible account(s) ⌵

YALE CHECKING (...7890)

To activate accounts, use the slider under **Status**. Green indicates the account is active. Grey indicates the account can be activated

3 Status ⌵

Cancel Manage locations

The screenshot shows the 'Manage locations' page. At the top, there is a navigation bar with 'Accounts', 'Pay & transfer', 'Collect & deposit', 'Account management', and 'Security'. Below this, a sub-navigation bar highlights 'Deposit checks' and includes 'Deposit checks', 'Deposit activity', 'Returns & adjustments', and 'Search & reporting'. The main heading is 'Manage locations' with a red circle containing the number 4. Below the heading is a text prompt: 'Tell us a location name associated with your account in 20 characters or fewer.' To the right of this prompt is a red circle with the number 5 and a '+ Add new location' button. Below the text is a table with columns: 'Location name', 'Location ID', and 'Deposit-to account'. The table contains three rows of data. Each row has a 'Remove location' button (minus icon) and an 'Add remittance' or 'Update remittance' button (plus or pencil icon). A red circle with the number 6 is placed over the 'Update remittance' button of the third row. At the bottom of the page are 'Cancel' and 'Next' buttons.

Location name ▲	Location ID ↕	Deposit-to account ↕		
Car Rep	00000001	YALE CHECKING (...7890)	Remove location	Add remittance
Used C	00000002	YALE CHECKING (...7890)	Remove location	Update remittance
New Ti	00000003	YALE CHECKING (...7890)	Remove location	Update remittance

For a new location select **Add new location**. Name the new location to track deposit history

Once accounts have been activated, click **Manage locations** to manage those that will be depositing checks

Select **Update remittance** to modify details for a specified location

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[Accounts](#) [Pay & transfer](#) [Collect & deposit](#) [Account management](#) [Security](#)

Remittance Remove remittance ✕

Tell us which remittance details you want to include for check deposits at this location.

Remittance information

Location name: Car Repair
Location ID: 000000001
Deposit-to account: YALE CHECKING (...7890)

Show date received Yes No Make field required

Show memo field Yes No

Show remittance account Yes No Make field required

Add formatting rules Yes No

Saved custom fields

Custom field name	Type	Formatting rules	Actions
3	DROPDOWN	NO	Edit Delete

Create custom field Yes No

Make necessary changes to the remittance and click **Save**

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✔ The locations you chose are ready for scanning.

Location name	Location ID	Deposit-to account
Car Repair	0000000001	YALE CHECKING (...7890)
Used Cars	0000000002	YALE CHECKING (...7890)
New Tires	0000000003	YALE CHECKING (...7890)

Back to accounts

8 Deposit checks

After activating account(s) and managing locations you can begin to **Deposit checks** if you already have a scanner

Order a Scanner

The first scanner is included with the service.
Follow this process to order any additional scanners



The screenshot shows the 'Order a Scanner' page in a web application. The top navigation bar includes 'Accounts', 'Pay & transfer', 'Collect & deposit' (highlighted with a red '1'), 'Account management', and 'Security'. Below this, a sub-navigation bar has 'Deposit checks' (highlighted in green), 'Deposit checks', 'Deposit activity', 'Returns & adjustments', 'Search & reporting', and 'More' (highlighted with a red '2'). A callout box points to the 'Collect & deposit' tab with the text: 'Select **Collect & deposit** then **Deposit checks**'. Another callout box points to the 'More' dropdown menu with the text: 'In the **More** drop-down select **Order a scanner** to view scanner specifications and select the scanner that best suits the business needs'. The 'More' dropdown menu is open, showing options: 'Manage accounts', 'Manage locations', 'Order a scanner', 'See scanner orders', 'Set up scanner', and 'See user guide'. The main form area includes a 'Deposit to' field with 'YALE CHECKING (.....7890)', a 'Location' dropdown with 'Choose one', a radio button selection for 'Do you want to add remittance details to checks in this deposit?' (Yes/No), a 'Deposit description (optional)' text box, a 'Deposit total (\$USD)' text box with a '\$' symbol, and a 'Check calculator' button. At the bottom are 'Cancel' and 'Start scanning' buttons.

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Choose a scanner type and confirm your shipping address.

Single-check scanner

Multiple-check scanner



Panini ml-Deal



Panini EvereXt

Recommended if you deposit ...

fewer than 15 checks per week
fewer than 10 checks per deposit

15 or more checks per week
10 or more checks per deposit

Feeder capacity

One check at a time

Up to 50 checks at a time

Maximum checks per deposit

300

300

Dimensions

3

Height 3.2 inches
Width 6.6 inches
Length 7.9 inches

Height 8.4 inches
Width 6.1 inches
Length 8.9 inches

Choose scanner type

EvereXt, ml:Deal are trademarks of Panini®

Select the radio button to indicate **scanner type** and indicate **quantity, location** and **shipping address**

NOTE: Need to ship to multiple addresses? Ensure you select the Ship to multiple addresses option

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Does everything look OK?

Scanner type / Plan

Quantity at this location

Shipping address



1 at Car Repair

YALE VISION INC
 789 Tenth Ave
 Circleville, OH 11111-2223
 123-456-7890
 YaleVision@yourmailisp.com

Panini ml-Deal

Cancel

Back

Place order

4

Review order and shipment details and select **Place order**

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Accounts Pay & transfer Collect & deposit Account management Security

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Manage accounts
Manage locations
Order a scanner
See scanner orders
Set up scanner
See user guide

5

You've successfully placed your scanner order.

Scanner type / Plan	Quantity at this location	Shipping address	Order number
 Panini ml-Deal	1 at Car Repair	YALE VISION INC 789 Tenth Ave Circleville, OH 11111-2223 123-456-7890 YaleVision@yourmailisp.com	

Close Order more scanners Manage accounts

To view scanner shipments, select **See scanner orders** from the **More** drop-down

Your scanner orders

See the status of your scanner orders from the past 6 months. It can take up to 15 minutes after placing your order for it to be shown.

You have a total of 3 scanner orders.

Order date	Order number	Actions
▶ Jan 25, 2019	20190125142019897	Hide details

Order date Jan 25, 2019

Order Status PENDING

Shipment date Jan 31, 2019

Shipment method UPS Ground

Tracking number ⓘ The tracking number will appear when your order is shipped.

Description Panini IDeal

Quantity 1

Primary location

Contact name P A TECHNICAL SERVICES LLC

Shipping address P A TECHNICAL SERVICES LLC
260 SACKETT DR
MONROEOH, 45050

Email address test@test.com

Phone 3306732979

Order confirmation number 20190125142019897

Select **See details** to view: order date, status, shipment date, tracking information and more

▶ Jan 25, 2019	20190125113057517	See details
▶ Jan 14, 2019	20190114110405024	See details

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Deposit Checks

After activating accounts and managing locations follow these steps to begin depositing checks



Accounts Pay & transfer **1** Collect & deposit Account management Security

Deposit checks Deposit check Deposit activity Returns & adjustments Search & reporting More

Deposit information Select **Collect & deposit** then **Deposit checks**

YALE CHECKING (.....7890)

Car Repair

Do you want to add remittance details to checks in this deposit? Yes No

Deposit description (optional) **2**

Deposit total (\$USD) \$ 2406.78

Clear amounts

Please tell us an amount between \$0.01 and \$99,999,999.99.

- \$ 1257.53
- \$ 892.28
- \$ 256.97

NOTE: Use the check calculator to ensure the deposit total is correct before scanning checks

Enter deposit details. Ensure **Deposit to, Location, Remittance details** and the **Deposit total** are correct. All checks will need to be endorsed manually if virtual endorsement has not been enabled

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Deposit checks

Deposit information

Deposit to YALE CHECKING (.....7890)

Location ⓘ Car Repair ▾

Do you want to add remittance details to checks in this deposit? Yes No

Deposit description (optional) ⓘ

Deposit total (\$USD) ⓘ \$ 2406.78

Or use our ⓘ

3

Once deposit information is complete, select **Start scanning**

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Deposit checks

ⓘ Scanning... After depositing all checks, choose "I'm done scanning."



Cancel Save and finish later **I'm done scanning**

4

Allow time for all checks to scan then select **I'm done scanning**

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Deposit checks

These checks are ready for deposit or need your attention. To make any updates or to remove a check, choose "Show/Change," "Correct error" or "Remove check."

Review/Revise

Display ▾ Filter by ▾

Scanned checks: 2

Scan order	Check #	Amount	Account #	Routing #	Status	Actions
1	101 	\$100.00	1234567890	123456789	—	Show/Change >
2	1020 	\$20.00	1234567890	123456789	—	5 Show/Change >

All checks that have been scanned will be displayed. If errors are detected and need to be corrected, select **Show/Change**

Cancel [Save and finish later >](#) Scan more checks Next

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Check details

Scan order 1

Check # 101 [Edit >](#)

Amount \$100.00 [Edit >](#)

Account # 1234567890 [Edit >](#)

Routing # 123456789

Front

Back

Cancel Remove check **Send corrections** 6

NOTE: Selecting Remove check allows for the check to be removed from the current deposit and rescanned for deposit or taken to a branch for deposit

Make the necessary corrections and select: **Send corrections, Remove check** or **Cancel**

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Deposit checks

These checks are ready for deposit or need your attention. To make any updates or to remove a check, choose "Show/Change," "Correct error" or "Remove check."

Review/Revise

Display ▾ Filter by ▾

Scanned checks: 2

Scan order	Check #	Amount	Account #	Routing #	Status	Actions
1	101 	\$100.00	1234567890	123456789	—	Show/Change >
2	1020 			123456789	—	Show/Change >

Cancel

Don't have the information you need to initiate a deposit? Choose **Save and finish later**

8 Save and finish later >

7 Scan more checks

Next

Add additional checks by selecting **Scan more checks** and follow the same steps as before

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Accounts Pay & transfer Collect & deposit Account management Security

Deposit checks Deposit checks Deposit activity Returns & adjustments Search & reporting More ▾

Deposit checks

These checks are ready for deposit or need your attention. To make any updates or to remove a check, choose "Show/Change," "Correct error" or "Remove check."

Review/Revise

Display Filter by

Scanned checks: 2

Scan order	Check #	Amount	Account #	Routing #	Status	Actions
1	101	\$100.00	1234567890	123456789	Error corrected	Show/Change >
2	1020	\$20.00	1234567890	123456789	—	Show/Change >

[Save and finish later >](#)

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After making any necessary corrections, select **Next**

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Deposit checks Deposit checks Deposit activity Returns & adjustments Search & reporting More ▾

Deposit checks

✔ Everything looks good! You can send your deposit.

Expected deposit total \$125.00	Current deposit total \$125.00	Date FEB 20, 2019	Deposit to YALE CHECKING (...7890)	Location Used Cars	Deposit description Used Cars deposit
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Scanned checks: 2

Filter by All checks ▾

Scan order	Check #	Amount	Running total	Status	Actions
▶ 1	101 	\$100.00	\$100.00	Error corrected	Show >
▶ 2	1020 	\$25.00	\$125.00	—	Show >

Cancel Send deposit

10

NOTE: Deposits submitted before 11 p.m. ET/8 p.m. PT on a business day will be processed that day. Deposits after that or on a non-business day will be processed the following business day.

Review deposit information and then click **Send deposit**

Deposit Activity

View deposits made over the last 120 days



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Accounts Pay & transfer **Collect & deposit** Account management Security

Deposit checks **1** Deposit activity Returns & adjustments Search & reporting More

Deposit activity

See your check deposits

Submitted | Posted

After selecting **Collect & deposit** and **Deposit checks** select **Deposit activity**

2 Deposit-to account YALE CHECKING (...7890) Location All locations Print Download

Submitted transactions reflect deposits that have been submitted but the funds are not yet available for use

Account	Number of checks	Locations	Status	Actions
YALE CHECKING (...7890)	2	Car Repair	Submitted	Details >
YALE CHECKING (...7890)	30	New Tyres	Submitted	Details >
Dec 3, 2018 \$624.27 YALE CHECKING (...7890)	23	Car Repair	Submitted	Details >
Dec 3, 2018 \$9,962.00 YALE CHECKING (...7890)	102	Used Cars	Submitted	Details >

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Accounts Pay & transfer Collect & deposit **Account management** Security

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Deposit activity

See your check deposits made over the

Submitted

Posted **3**

Posted transactions reflect deposits that have been submitted and the funds are available for use

Filter transactions by the **Deposit-to account** or **location**

Deposit-to account

YALE

Location

All locations **4**



We found 4 deposit items.

Date	Amount	Account	Number of checks	Locations	Status	Actions
Dec 3, 2018	\$100.00	YALE CHECKING (...7890)	2	Car Repair	Submitted	Details >
Dec 3, 2018	\$2,623.27	YALE CHECKING (...7890)	30	New Tyres	Submitted	Details >
Dec 3, 2018	\$624.27	YALE CHECKING (...7890)	23	Car Repair	Submitted	Details >
Dec 3, 2018	\$9,962.00	YALE CHECKING (...7890)	102	Used Cars	Submitted	Details >

Select **Details** to view additional information on the deposit

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Accounts Pay & transfer Collect & deposit Account management Security

Deposit details for YALE CHECKING (...7890)



See your account deposit activity below.

You can download these details for your records.

Date of deposit Nov 1, 2018

Location Car Repair

Deposit amount \$100.00

Deposit description Test Deposit

Check #	Amount	Account #	Routing #	ACH type	Actions
▶ 123456	\$23.27	1234567890	123456789	Check	Show >
▶ 223558	\$76.73	4345678945	123456789	Check	Show >

6

View: Check images, amount, account information and location. If needed, print/download transaction details

Close

Returns & Adjustments

View regular and Non-Conforming Image (NCI) returns—and the reason for the return—made within the last 60 days



The screenshot shows the JPMorgan Chase online banking interface. The top navigation bar includes links for Manage Accounts and Locations, Order a Scanner, Deposit Checks, Deposit Activity, Returns & Adjustments (highlighted), Search & Reporting, Set up a Scanner, and Set Alerts. Below this is a secondary navigation bar with Accounts, Pay & transfer, Collect & deposit, Account management, and Security. A third navigation bar shows Deposit checks, Deposit checks (with a red circle '1'), Deposit activity, Returns & adjustments (underlined), Search & reporting, and More. The main content area is titled 'Returns & adjustments' and has tabs for 'Regular returns' and 'NCI returns'. Below the tabs, the account is identified as 'YALE CHECKING (.../7890)'. A table lists return transactions with columns for Return date, Amount, Return type, Location, and Actions. Three callouts are present: Callout 1 points to the 'Deposit checks' tab; Callout 2 points to the 'Returns & adjustments' tab; Callout 3 points to a 'Details >' link in the Actions column.

1 Select **Collect & deposit** and then **Deposit checks**

2 Select **Returns & adjustments**. View returns by: **Regular returns** or **NCI returns**

3 Click **Details** for additional information as to why the check was returned

Return date	Amount	Return type	Location	Actions
Oct 31, 2019	\$50.00		N/A	Details >
Oct 31, 2019	\$100.00		N/A	Details >
Oct 31, 2019	\$100.00		N/A	Details >
Oct 31, 2019	\$6,000.00		N/A	Details >
Oct 31, 2019	\$50.00		N/A	Details >

Search & Reporting

Search for deposits, individual checks, and
save search criteria for future use



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Deposit checks Deposit checks Deposit activity Returns & adjustments Search & reporting More ▾

Search for deposits or checks ⓘ

You can save your search to use the same criteria another time.

Search criteria

Search by any of these activity details.

Deposit-to account YALE CHECKING (...7890)

Location

Choose a type Check Deposit

Date range

Amount

1

After selecting **Collect & deposit** and **Deposit checks** select **Search & reporting**

Save your search

Tell us a search name and we'll save these settings when you choose "Search." You can have up to 5 saved searches.

Search name (optional)

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Deposit checks Deposit checks Deposit activity Returns & adjustments Search & reporting More ▾

Search for deposits or checks

You can save your search to use the same criteria another time.

Search criteria

Search by any of these activity details.

Deposit-to account YALE CHECKING (...7890)

Location

Choose a type Check Deposit

Date range

Amount (optional)

Save your search

Tell us a search name and we'll save these settings when you choose "Search." You can have up to 5 saved searches.

Search name (optional)

2

NOTE: if you want to save this search for the future, enter a **Search name**.

Enter additional search criteria for the best results and click **Search**

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Deposit checks Deposit checks Deposit activity Returns & adjustments Search & reporting More ▾

Download one or more of your search results to create a PDF or CSV file, or share images. You can also create the CSV file as a comma-separated file (CSV) of your results.

Search results 🔍 📄 📥

Filter by: YALE CHECKING (...7890), All locations, Deposit, 02/20/2018, 03/20/2019 Edit | Clear filter

Choose all

Include in PDF(s)	Posting date	Deposit amount	Number of checks	Actions
<input type="checkbox"/>	Oct 30, 2018	\$252.50	2	Details >
<input type="checkbox"/>	Oct 30, 2018	\$2,149.50	79	3 Details >

Click **Details** to review the deposit information

You've reached the end of your activity.

New search
PDF downloads
Create PDF

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Deposit details for YALE CHECKING (...7890)



Posting date Oct 30, 2018

Location Car Repair

Amount \$252.50

Deposit description test

Number of checks 5

Choose all

Include in PDF(s)	Check # ↕	Amount ↕	Account # ↕	Routing # ↕	Actions
<input type="checkbox"/>	▶ 1117	\$50.50	338866372	075911988	Show >
<input type="checkbox"/>	▶ 1128	\$50.50	338866372	075911988	Show >

You've reached the end of your activity.

Indicate the deposits to include and click **Create PDF** to export check images

PDF downloads

Create PDF

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Deposit checks Deposit checks Deposit activity Returns & adjustments Search & reporting More ▾

Search for deposits or checks ⓘ

Choose one or more of your search results to create a PDF file(s) of check images. You can also choose the download icon to create a comma-separated file (CSV) of your results.

Search results

Filter by: YALE CHECKING (...7890), All locations, Deposit, 02/20/2018, 03/20/2019

Edit | Clear filter

Choose all

Include in PDF(s)	Posting date	Deposit amount	Number of checks	Locations	Actions
<input type="checkbox"/>	Oct 30, 2018	\$252.50	2	Car Repair	Details >
<input type="checkbox"/>	Oct 30, 2018	\$2,149.50	79	New Tyres	Details >

To export results as a CSV file, click the **Download** icon

⁵   

You've reached the end of your activity.

New search PDF downloads Create PDF

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Accounts Pay & transfer Collect & deposit Account management Security

Download activity

Decide which of the "Available fields" you want to include in your report or "Choose all." Once you've done that, you can move the "Fields in your report" up or down in the order you want them to appear on your spreadsheet. Choose "Reset" to start over. When you're finished, choose "Create report."

Available fields

- Choose all
- General: Account
- General: Processing date
- General: ULID
- General: Method of settlement
- Check: ACH type
- Check: Amount
- Check: Check number

Fields in your report

- General: Account
- General: Processing date
- General: ULID
- General: Method of settlement
- Check: ACH type
- Check: Amount **6**

Cancel Reset **Create report**

Indicate the fields to be included in the report and click **Create report**

Set Up a Scanner

Connect and test the scanner on your computer



The screenshot shows the mobile app interface for depositing checks. At the top, there are navigation tabs: 'Accounts', 'Pay & transfer', '1 Collect & deposit', 'Account management', and 'Security'. Below these are sub-tabs: 'Deposit checks', 'Deposit checks', 'Deposit activity', 'Returns & adjustments', 'Search & reporting', and 'More'. A callout box points to the 'Collect & deposit' tab with the text: "Select **Collect & deposit** then **Deposit checks**".

The 'More' dropdown menu is open, showing options: 'Manage accounts', 'Manage locations', 'Order a scanner', 'See scanner orders', 'Set up scanner', and 'See user guide'. A callout box points to the 'Set up scanner' option with the text: "From the **More** drop-down menu choose **Set up scanner**".

The main form area includes: 'Deposit to YALE CHECKING (.....7890)', a 'Location' dropdown menu with 'Choose one' selected, radio buttons for 'Do you want to add remittance details to checks in this deposit?' (Yes/No), a 'Deposit description (optional)' text field, a 'Deposit total (\$USD)' text field with '\$' entered, and a 'Check calculator' button. At the bottom are 'Cancel' and 'Start scanning' buttons.

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Deposit checks Deposit checks Deposit activity Returns & adjustments Search & reporting More ▾

○ You'll need to run the [scanner installer](#) before we can test it.

You must have administrative rights for your computer to install the scanner. Please make sure that your anti-virus or firewall software allows you to do

Already completed your setup but still having issues? See how it works: [PC users](#) | [Mac users](#)

3

Click **scanner installer**

Set up scanner

Follow the steps to connect and test your scanner. You'll need the power cord, USB cable and instructions that came with the scanner. Once you're connected, choose "Test scanner."

Connect and test scanner

1. Connect the round power supply connector to the scanner, then plug the power supply into an outlet.
2. Connect the USB cable to the scanner, then connect the cable to your computer's USB port. Keep the scanner at least 18 inches away from your computer and other electronic devices for a better connection.

The screenshot shows a web application interface for setting up a scanner. At the top, there are navigation tabs: 'Accounts', 'Pay & transfer', 'Collect & deposit', 'Account management', and 'Security'. Below these, there are sub-tabs: 'Deposit checks', 'Deposit activity', 'Returns & adjustments', 'Search & reporting', and 'More'. The main content area displays instructions for setting up the scanner, including a note that administrative rights are required. A file download notification for 'Panini Everest USB...exe' is visible in the browser tray, with a red circle and the number '4' next to it. A callout box points to this notification with the text: 'The file will download and show in your browser tray'. An installation wizard window titled 'Panini Everest USB Driver - InstallShield Wizard' is open, showing a progress bar and a 'Cancel' button, with a red circle and the number '5' next to it. A callout box points to the wizard with the text: 'When the download is complete, open the file to start the Install Wizard'. The background text on the page includes: 'You'll need to run the scanner installer before we can test it. You must have administrative rights for your computer to install the scanner. ... Follow the steps to connect and test your scanner. You'll need the power cord, USB cable and instructions that came with the scanner. ... 1. ... the scanner, then plug the power supply into an outlet. ... 2. ... ect the cable to your computer's USB port. Keep the scanner at least 10 inches away from your computer and other electronic devices for a better connection.'

NOTE: Several pop-ups will appear and disappear as part of the install process

When the Install Wizard appears, click **Next**

When the install is complete, click **Finish**

The screenshot shows the 'Set up scanner' page in the Chase mobile app. The page has a dark blue header with navigation options: 'Accounts', 'Pay & transfer', 'Collect & deposit', 'Account management', and 'Security'. Below this is a sub-header with 'Deposit checks' (highlighted in green), 'Deposit activity', 'Returns & adjustments', 'Search & reporting', and 'More'. The main content area contains a warning icon and text: 'You'll need to run the scanner installer before we can test it. You must have administrative rights for your computer to install the scanner. Please make sure that your anti-virus or firewall software allows you to do so. If you've already completed your scanner installation but still can't connect, see the Mac users page.' Below this is the 'Set up scanner' section with instructions: 'Follow the steps to connect and test your scanner. You'll need the scanner.' and 'Connect and test scanner'. Two numbered steps are listed: 1. Connect the round power supply connector to the scanner, then plug the power supply into an outlet. 2. Connect the USB cable to the scanner, then connect the cable to your computer's USB port. Keep the scanner at least 18 inches away from your computer and other electronic devices for a better connection.

A 'Certificate Import Wizard' pop-up window is overlaid on the page. It has a title bar with 'Certificate Import Wizard' and a close button. The main content of the pop-up is an information icon followed by the text: 'You must close all tabs and restart your browser. Then log back into your account.' There is an 'OK' button at the bottom. A red circle with the number '8' is positioned next to the 'OK' button.

A blue callout box with a white background and a blue border points to the 'OK' button. It contains the text: 'One last pop-up will appear to remind you to restart your browser before you begin depositing checks'.

Set Alerts

Set up alerts to stay informed of deposit progress



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Profile & Settings 1 ✕

Overview

- Personal details ▶
- Sign-in & security ▶
- Account settings ▶
- Alerts ▶
- AccountSafeSM ▶
- Payment preferences ▶

Bank the way you want.

Use these tools to personalize your experience.

Personal details

Update your email, phone or address, set your language preferences and more.

[Update info >](#)

Sign-in & security

Update your username and password to ones that are unique to this account.

[Protect info >](#)

Account settings

You can organize your accounts, hide others, set your nickname, go paperless and more.

[Customize settings >](#)

Alerts

Set alerts for the things you care most about.

[Manage alerts >](#)

1
Click the icon for **Profile & Settings**

2
Click **Manage Alerts**

CHASE CONNECT

Accounts Pay & transfer Collect & deposit Account management Security

Profile & Settings

Explore products

Sign out

- Overview
- Personal details
- Sign-in & security
- Account settings
- Alerts
 - Choose alerts**
 - Alerts delivery
 - Alerts history
 - Pause alerts
- AccountSafe™
- Payment preferences

Choose Alerts

Show alerts for COMMERCIAL CHECKING (...7890)

Delivery methods

Primary...: joedemo@yalevision.com (primary) [Edit >](#)

3

Choose the account you'd like to set alerts for

- ▶ Balance and spending (using 0/11)
 - ▶ Payments (using 0/5)
 - ▶ Protection and security (using 0/5)
- 4**

View and set alerts as needed

NOTE: Do you need to view or edit who receives alerts and how they are sent? Click Alerts delivery

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