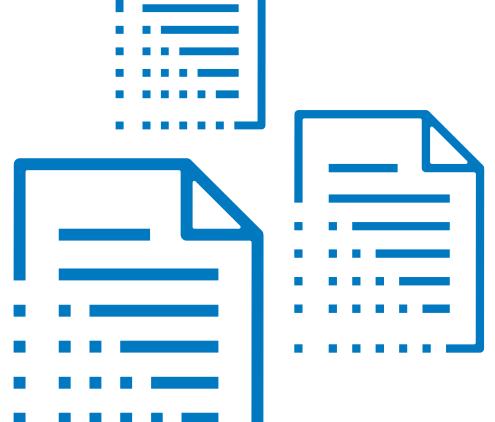
CHASE CONNECT® USER GUIDE

Domestic & International Wires

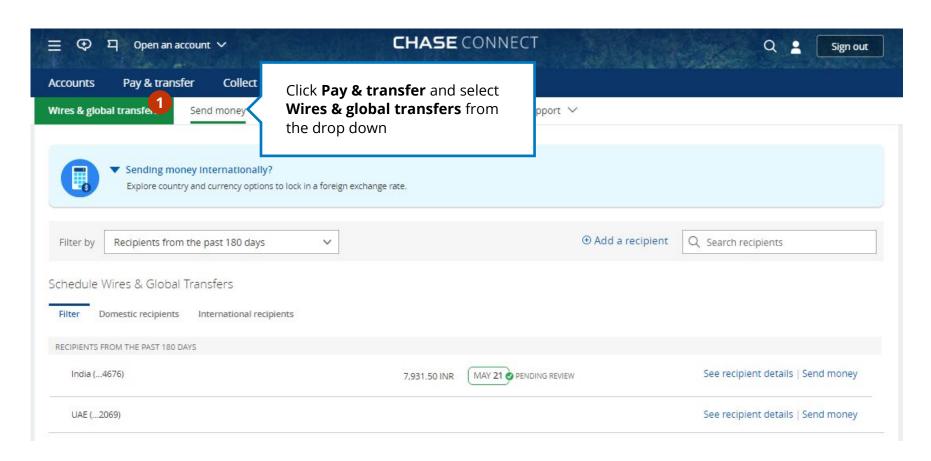






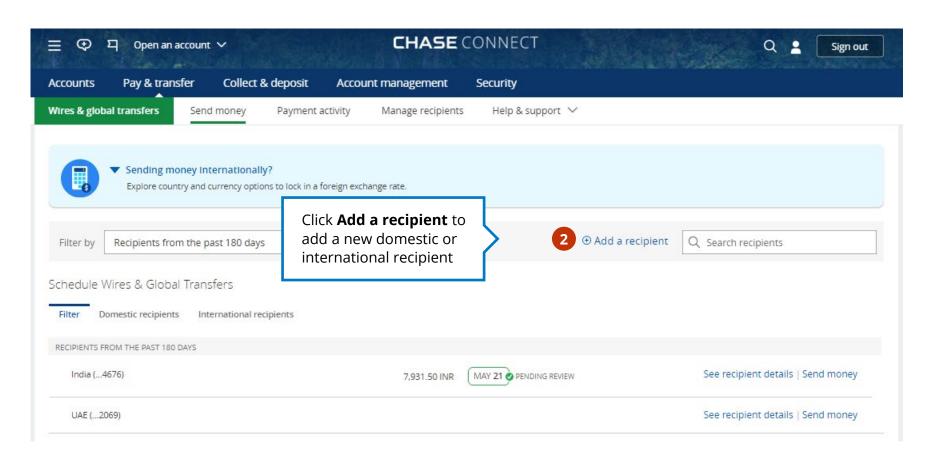






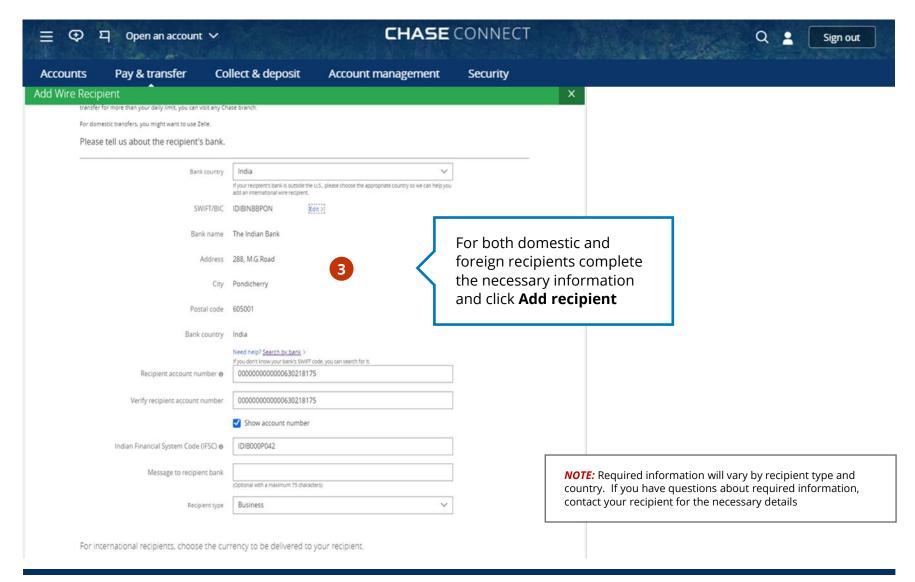












Calculate and Send

Schedule a real-time, recurring or future dated wire. Choose your preferred currency and request a foreign exchange rate for the transfer¹.

Explore the currencies available:

chase.com/ChaseConnectFX



¹Terms and conditions, including fees and limitations, apply as described in the Chase Connect Online Services Agreement

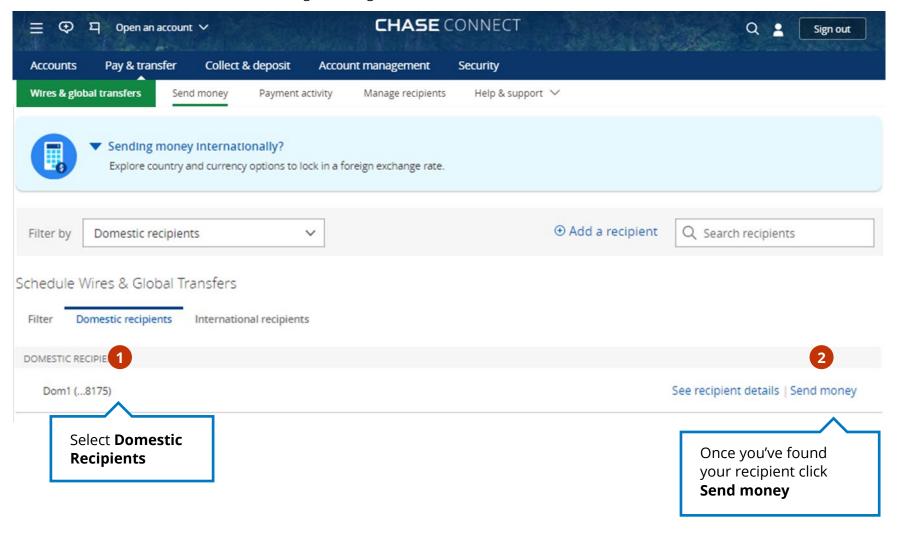
Domestic Wires







Domestic Wires Foreign Exchange wires



Send Wires Payment

Payment Activities

Manage Recipients

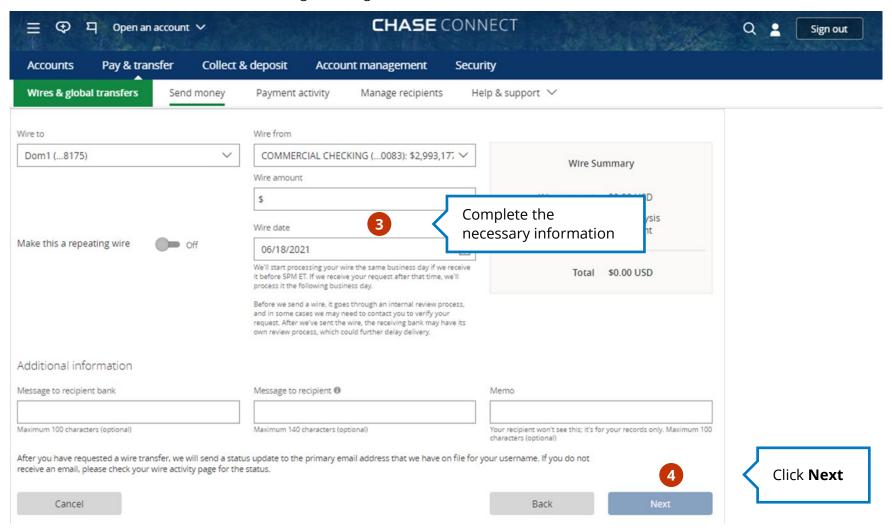
Glossary

FAQs



Domestic Wires

Foreign Exchange wires



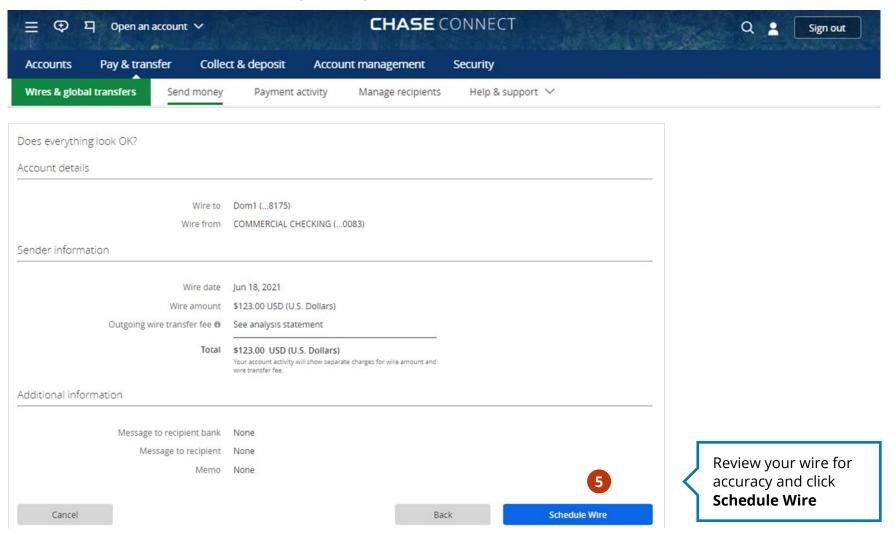
Add a Recipient **Send Wires** Payment Activities Manage Recipients Glossary



FAQs



Domestic Wires Foreign Exchange wires

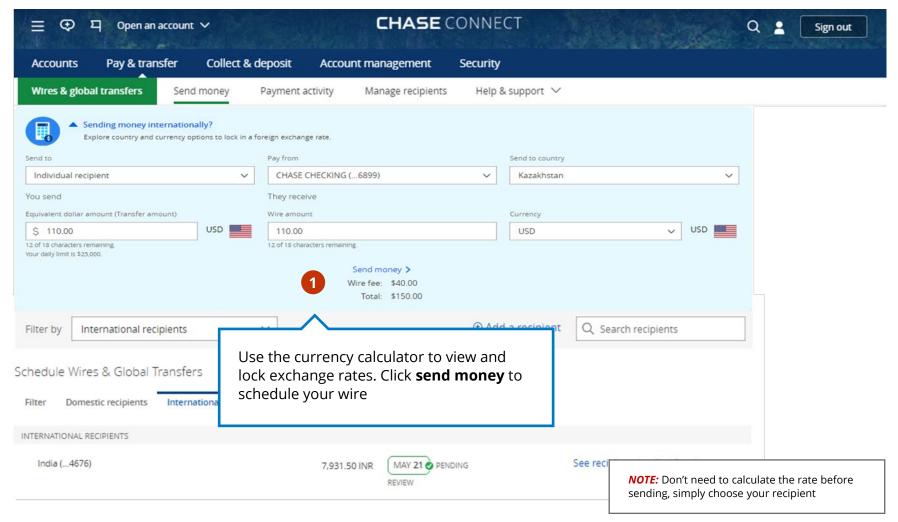


Foreign Exchange (FX) Wires





Domestic Wires Foreign Exchange wires



Send Wires

Payment Activities Manage Recipients

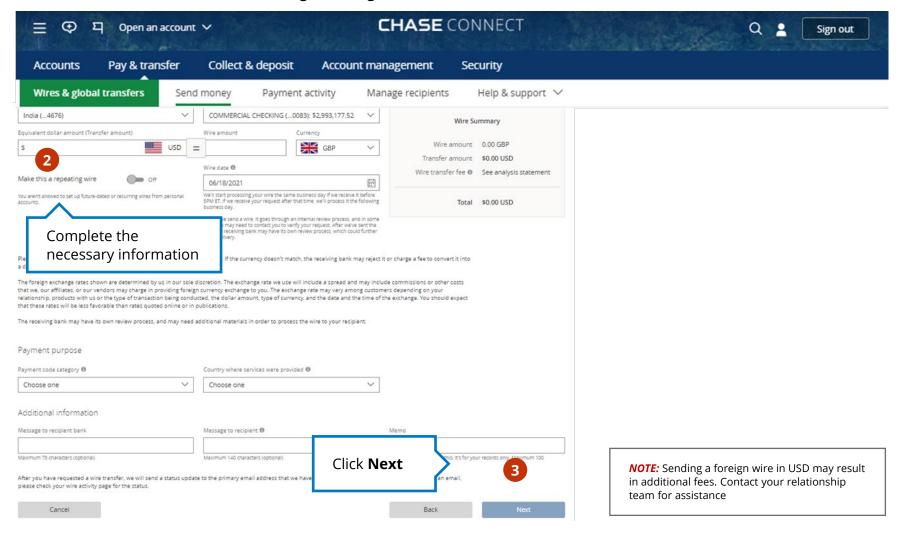
Glossary

FAQs



Domestic Wires

Foreign Exchange wires



Send Wires

Payment Activities

Manage Recipients

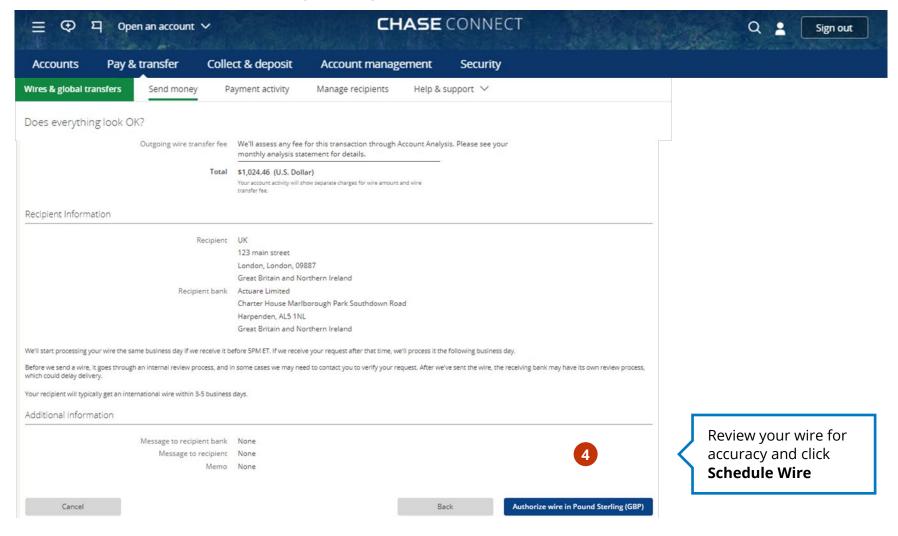
Glossary

FAOs



Domestic Wires

Foreign Exchange wires

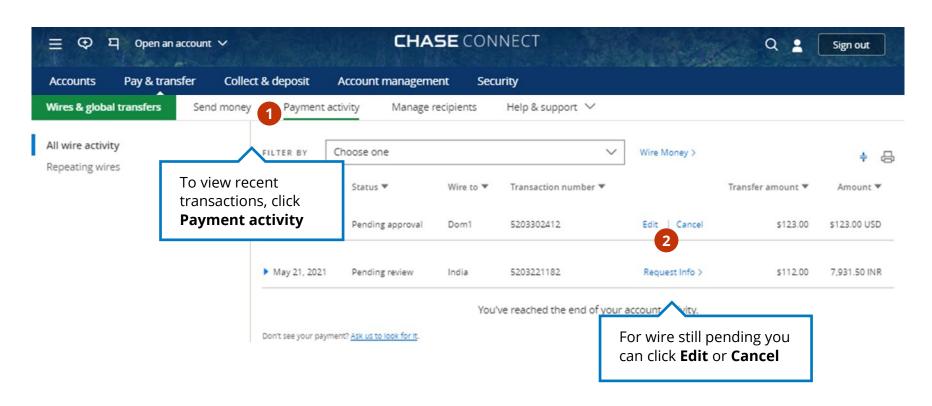


Payment Activity



Payment Activities



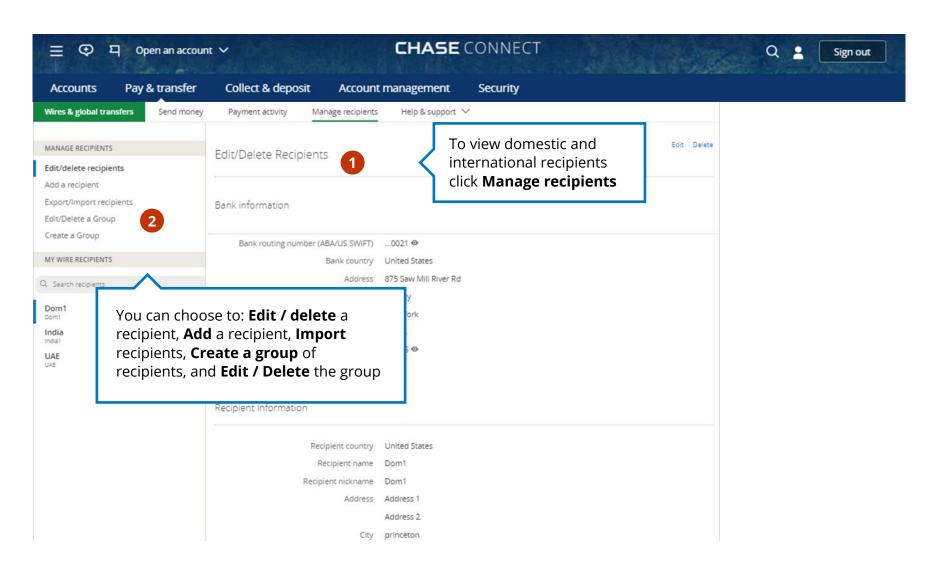


NOTE: Wires cannot be edited on the day they are scheduled to be paid

Manage Recipients







Glossary



Glossary



Here are some commonly used wire transfer terms and their definitions

Payment Activities

ABA routing number – A nine-digit numeric code used to identify financial institutions in the United States

SWIFT (Society for Worldwide Interbank Financial Telecommunication) – A nonprofit, cooperative organization that facilitates the exchange of payment messages between financial organizations around the world. It isn't a funds transfer network

CHIPS (Clearing House Interbank Payment System) – An independent, large-dollar funds transfer network that links U.S. and foreign banks with offices in New York. CHIPS handles the majority of dollar payments related to international trade

Intermediary bank – The bank funds go through to get to the intended recipient. An intermediary bank is most often used when the originating bank doesn't have a direct relationship with the receiving bank

Message to recipient – Extra information the originator would like to give the recipient about the transaction. For example, this field could include invoice information or "for further credit to" information

Message to recipient bank - Extra information the originator would like to give the recipient's bank about the transaction. For example, this field could be used to tell that bank more information about the recipient, such as the recipient's official name. These instructions don't affect how we process your request. Content entered in this field is required to be reviewed by the recipient bank

Memo – A field you can use to include information for your records. Your recipient won't see the memo





Additional Resources

For more information about bank routing numbers, please visit:

- SWIFT number lookup: http://www.swift.com/bsl
- Federal ABA lookup: https://www.frbservices.org/EPaymentsDirectory/agreement.html

For more information about global payments, please visit:

- For a copy of our Global Payments Guide visit: https://www.jpmorgan.com/solutions/treasurypayments/insights/global-payments-guide.
- If you have questions or need help when you're scheduling an FX wire transfer, please contact our service center or your Chase representative.

FAQs







FAQs:

Is there a limit to the amount of money I can wire? The maximum wire amount depends on the available funds in your account and any limits established by the bank or your system administrator

Are there restrictions to where the funds can be wired? Federal regulations place some restrictions on where you can send a wire. Please contact service for more information.

What if I don't have sufficient balances available to process the wire? We won't process a wire if the available balance in your company's account doesn't cover it

Can I send a future-dated wire? You can schedule a future-dated wire as long as it's in U.S. dollars

What does "pending" mean? Pending means we haven't processed your transaction yet. If you initiated the transaction, you still have time to change or cancel it

What does "in transit" mean? In transit means the transaction has left your account and is on its way to your recipient

What does "in process" mean? In process means we're still working on the transaction

What does "completed" mean? Completed means we've fully processed the transaction

What does "failed" or "funding failed" mean? Please contact service for help with a "failed" or "funding failed" transaction

What does "pending approval" mean? Pending approval means your transaction needs approval from another user with approval authority. We won't process the transaction until it's approved

Can I send a recurring wire? Yes, you can set up recurring domestic or international wires

Can I fund a wire from any account? You can send a wire from any eligible checking, savings or money market account

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