

Audit Confirmations

Submission Instructions for JPMorgan

General Information

Requests completed by the Global Audit Confirmations teams are returned within 5 business days and within 10 business days during peak season (January – March).

Preferred Submission Method

Preferred method is submission via automated methods, (ex. Confirmation.com, BankVOD, etc.). Please refer to Submission Instructions for the Responder and Form if/when using Confirmation.com. Using the incorrect forms can cause delays and even incomplete responses.

NOTE: Requests not submitted through automated methods can take additional days for fulfillment.

Batch Upload Instructions

Some requests with multiple accounts/entities can be submitted using the Batch Upload Accounts feature on Confirmation.com: [Batch Upload Accounts \(Financial\)](#).

Batch Upload is not currently available for Investment Banking products.

Signor Authorization Requirements

All incoming requests must be submitted with approval from an authorized account signer. When providing authorized signors, it's best to have individuals with "account level" authority that handle transactions and account business regularly approve your request.

International Audit Confirmations Submission Instructions

Region	Confirmation.com Submission Forms	Instructions
<i>Asia - Hong Kong</i>	<u>Bank Accounts</u> Responder: JPMorgan Chase Bank – Hong Kong Form: Asset	If you're unable to make your request online, you can: Send us an email: <i>Client emails:</i> service.hk@jpmorgan.com
	<u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank – Hong Kong Form: HK - Client Consolidated	<i>Auditor emails:</i> service.hk@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com Or send us a fax: 1-817-345-3794 Questions? +852-2800-5355
<i>Asia - India</i>	<u>Bank Accounts</u> Responder: JPMorgan Chase Bank - India Form: IN - All Account Form	If you're unable to make your request online, you can: Send us an email: <i>Client emails:</i> service.in@jpmorgan.com
	<u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank - India Form: IN – Current Account	<i>Auditor emails:</i> service.in@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com Send us a fax: +9122-6646-6204 or 6542 Or mail us: JPMorgan Operations; JP Morgan Tower, 2nd Floor Off C.S.T Road, Kalina Santacruz East Mumbai 400 098, India Questions? NO PHONE NUMBER
<i>Asia – Japan</i>	<u>Bank Accounts</u> Responder: JPMorgan Chase Bank N.A., Tokyo Branch Form: Asset	If you're unable to make your request online, you can: Mail us: Attn: Audit Confirmation JPMorgan Chase Bank, N.A., Tokyo 7-3, Marunouchi 2-chome, Chiyoda-ku, Tokyo, 100-6432, Japan
	<u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank N.A., Tokyo Branch Form: Client Consolidated	
<i>Asia – Korea</i>	Responder: JP Morgan Chase Bank, N.A. Seoul Branch, Korea	If you're unable to make your request online, you can: Send us an email: service.kr@jpmorgan.com Or mail us: JP Morgan Chase Bank., N.A, Seoul Branch Attn: Korea Audit Confirmation 35, Seosomum-ro 11 gil, Jung-gu Seoul 04516, Korea

Region	Confirmation.com Submission Forms	Instructions
<i>Asia - Philippines</i>	<p><u>Bank Accounts</u> Responder: JPMorgan Chase Bank - Philippines Form: Asset</p> <p><u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank - Philippines Form: APAC – Client Consolidated</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: <i>Clients can send emails to:</i> service.ph@jpmorgan.com</p> <p><i>Auditors can send emails to:</i> service.ph@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com</p> <p>Send us a fax: +63 2-878-1143.</p> <p>Or mail us: JPMorgan - Philippines Branch 30/F Zuellig Building Makati Avenue Corner Paseo de Roxas Makati City Philippines 1225</p> <p>Questions? +63 2-878-1133</p>
<i>Asia - Singapore</i>	<p><u>Bank Accounts</u> Responder: JPMorgan Chase Bank - Singapore Form: Asset</p> <p><u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank - Singapore Form: SG - Client Consolidated</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: <i>Client emails:</i> service.sg@jpmorgan.com</p> <p><i>Auditor emails:</i> service.sg@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com</p> <p>Or mail us: JP Morgan Bank Singapore Branch Attn: SG TS OPS JP Morgan Chase Bank N.A. 88 Market Street, CapitaSpring #30-00 Singapore 048948</p>
<i>Asia - Thailand</i>	<p><u>Bank Accounts</u> Responder: JPMorgan Chase Bank - Thailand Form: Asset</p> <p><u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank - Thailand Form: APAC - Client Consolidated</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: <i>Client emails:</i> service.th@jpmorgan.com</p> <p><i>Auditor emails:</i> service.th@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com</p> <p>Or mail us: JP Morgan Bank Thailand Branch TS Operations - Audit Confirmation Request JPMorgan Chase Bank, N.A. G Floor, Bubhajit Building 20 North Sathorn Road Silom, Bangrak, Bangkok 10500 THAILAND</p> <p>Questions? +66-2-684-2000</p>

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<i>Asia - Vietnam</i>	<p><u>Bank Accounts</u> Responder: JPMorgan Chase Bank - Vietnam Form: Asset</p> <p><u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank - Vietnam Form: APAC - Client Consolidated</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: <i>Client emails:</i> service.vn@jpmorgan.com</p> <p><i>Auditor emails:</i> service.vn@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com</p> <p>Or mails us: JP Morgan Bank Vietnam Branch Saigon Tower, 15 Floor, 29 Le Duan Street, District 1, Ho Chi Minh City, Vietnam</p>
<i>Australia</i>	<p><u>Bank Accounts</u> Responder: JPMorgan Chase Bank – Australia Form: Asset</p> <p><u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank – Australia Form: APAC – Consolidated</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: <i>Client emails:</i> service.aunz@jpmorgan.com</p> <p><i>Auditor emails:</i> service.aunz@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com</p> <p>Send us a fax: +611 300735238</p> <p>Or mail us: JPMorgan Treasury Services Operations L15, 85 Castlereagh Street Sydney, NSW 2000 Australia</p> <p>Questions? Toll Free: 1800-079-505</p>
<i>New Zealand</i>	<p><u>Bank Accounts</u> Responder: JPMorgan Chase Bank – New Zealand Form: Asset</p> <p><u>Multiple Products/Accounts</u> Responder: JPMorgan Chase Bank – New Zealand Form: APAC - Consolidated</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: <i>Client emails:</i> service.aunz@jpmorgan.com</p> <p><i>Auditor emails:</i> service.aunz@jpmorgan.com or asiapac.audit.confirmations@jpmorgan.com</p> <p>Questions? Toll Free: 050-802- 3922 International: +612 9003 722</p>

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<i>China</i>	<p>Responder: JPMorgan Chase Bank – Asia Pacific</p> <p>Form: Asset</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email:</p> <p><i>Clients can send emails to:</i> service.CN@jpmorgan.com</p> <p>Questions? + 400-618-7802/ +86 21-5200-2346</p>
<i>Malaysia</i>	<p>Responder: JP Morgan Chase Bank Berhad, Malaysia JP Morgan Chase Bank, N.A. Labuan Branch, Malaysia JPMC Malaysia Regional Operations (Derivatives Ops)</p>	<p>Send us an email:</p> <p><i>Clients can send emails to:</i> service.MY@jpmorgan.com</p> <p><i>Auditors can send emails to:</i> service.MY@jpmorgan.com</p>
<i>Indonesia</i>	<p>Responder: JPMorgan Chase Bank – Indonesia</p>	<p>Send us an email: service.ind@jpmorgan.com</p>
<i>Canada</i>	<p><u>Bank Accounts</u></p> <p>Responder: JPMorgan Chase NA, Canada</p> <p>Form: Asset</p> <p><u>Liability Confirmation</u></p> <p>Responder: JPMorgan Chase Bank – Commercial Bank Services</p> <p>Form: (Debt)</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: Global.Audit.Confirmations@jpmchase.com</p> <p>Questions? 1-317-236-5364</p>
<p>Europe</p> <p><i>Amsterdam</i></p> <p><i>Brussels</i></p> <p><i>Dublin</i></p> <p><i>Frankfurt</i></p> <p><i>London</i></p> <p><i>Spain (Madrid)</i></p> <p><i>Milan</i></p> <p><i>Paris</i></p> <p><i>Zurich</i></p> <p><i>Luxembourg</i></p>	<p>Responder: (Select appropriate region Responder)</p> <p>JPMorgan Netherlands – Amsterdam</p> <p>JPMorgan Belgium – Brussels</p> <p>JPMorgan Bank Luxembourg S.A., Dublin</p> <p>JPMorgan Germany – Frankfurt</p> <p>JPMorgan – London</p> <p>JPMorgan Spain</p> <p>JPMorgan Chase Bank (for Milan)</p> <p>JPMorgan France – Paris</p> <p>JPMorgan Switzerland – Zurich</p> <p>Form: EMEA - Asset EMEA - Liability</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: Global.Audit.Confirmations@jpmchase.com</p> <p>Questions? 1-317-236-5364 (International charges apply)</p>
<i>South Africa</i>	<p>Responder: JPMorgan South Africa</p> <p>Form: ZA – Liability ZA – Derivative ZA – Signatories ZA - Asset</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: Global.Audit.Confirmations@jpmchase.com</p> <p>Questions? 1-317-236-5364 (International charges apply)</p>

Domestic Audit Confirmations Submission Instructions

Account Type	Confirmation.com Submission Forms	Instructions
<i>Commercial Services - Collateral Statements</i>	<p>Responder: JPMorgan Chase Bank – Commercial Bank Services</p> <p>Form: Securities</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: Global.Audit.Confirmations@jpmchase.com</p> <p>Questions? 1-800-550-8509</p>
<i>Commercial Services - US Commercial Loans</i>	<p><u>Line of Credit</u></p> <p>Responder: JPMorgan Chase Bank – Commercial Bank Services</p> <p>Form: Line of Credit or (Debt)</p> <p><u>Asset Based Loan</u></p> <p>Responder: JPMorgan Chase Bank – Commercial Bank Services</p> <p>Form: Asset Based Lending (ABL)</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: Global.Audit.Confirmations@jpmchase.com</p> <p>Questions? 1-800-550-8509</p>
<i>Commercial Services - Credit Inquiry</i>	<p>Responder: JPMorgan Chase Bank – Commercial Bank Services</p> <p>Form: Credit Inquiry Request</p>	<p>Questions? 1-800-550-8509</p>
<i>Commercial Services - Equipment Financing</i>	<p>Responder: JPMorgan Chase Bank – Commercial Bank Services</p> <p>Form: Debt</p>	<p>If you're unable to make your request online, you can:</p> <p>Send us an email: Global.Audit.Confirmations@jpmchase.com</p> <p>Questions? 1-800-550-8509</p>
<i>Investment Banking - Custody Products</i>	<p>Responder: JPMorgan Investment Banking</p> <p>Form: JPMC - Custody</p> <p>NOTE: Bulk Upload option is not available for this product.</p>	<p>Unique accounts can be linked to a singular universal account. Ensure you identify additional unique accounts in the comments of your request. Separate requests must be submitted for each business entity.</p> <p>If you're unable to make your request online, you can:</p> <p>Send us an email: client.audit.confirmations@jpmorgan.com</p> <p>Questions? North America Toll Free - 1-877-850-9631 North America International - 1-212-552-0601</p>

Account Type	Confirmation.com Submission Forms	Instructions
<i>Investment Banking – Credit and Rates</i> <i>Commodity Derivatives</i> <i>Equity Derivatives</i> <i>Master Swaps - Total Return Swaps</i>	Responder: JPMorgan Investment Banking Form: JPMC - Credit Rates - OTC Derivatives	Unique accounts can be linked to a singular universal account. Ensure you identify additional unique accounts in the comments of your request. Separate requests must be submitted for each business entity. For faster response, include trade details with your submitted request (ex. security ID, maturity dates, quantities, etc.). If you're unable to make your request online, you can: Send us an email: client.audit.confirmations@jpmorgan.com Questions? North America Toll Free - 1-877-850-9631 North America International - 1-212-552-0601
<i>Investment Banking -Equity & Fixed Income Prime Brokerage</i>	Responder: JPMorgan Investment Banking Form: JPMC - Prime Brokerage	Unique accounts can be linked to a singular universal account. Ensure you identify additional unique accounts in the comments of your request. Separate requests must be submitted for each business entity. If you're unable to make your request online, you can: Send us an email: client.audit.confirmations@jpmorgan.com Questions? North America Toll Free - 1-877-850-9631 North America International - 1-212-552-0601
<i>Investment Banking - Securities, Repos, Reverse Repos, TBA, & Stock Loans</i>	Responder: JPMorgan Investment Banking Form: JPMC - Money Market	For faster responses, include trade details with your submitted request (ex. Cass II ID, security ID, maturity dates, quantities, CAID Number, etc. in comments). If you're unable to make your request online, you can: Send us an email: client.audit.confirmations@jpmorgan.com Questions? North America Toll Free: 1-877-850-9631 North America International 1-212-552-0601
<i>Letters of Credit</i>	Responder: JPMorgan Chase Bank – Commercial Bank Services Form: Letter of Credit	If you're unable to make your request online, you can: Send us an email: Global.Audit.Confirmations@jpmchase.com Questions? 1-800-550-8509

Account Type	Confirmation.com Submission Forms	Instructions
<i>Bank Deposit Accounts</i>	Responder: JPMorgan Chase Bank Form: Asset	If you're unable to make your request online, you can: Send us an email: Global.Audit.Confirmations@jpmchase.com Questions? 1-800-550-8509
<i>Global Liquidity - Treasury Services Money Market Mutual Funds</i>	Responder: JPMorgan Chase Bank – Commercial Bank Services Form: Money Market Funds	If you're unable to make your request online, you can: Send us an email: Global.Audit.Confirmations@jpmchase.com Questions? 1-800-550-8509
<i>Futures & Options</i>	Responder: JPMorgan - Futures & Options Form: Futures & Listed Options	If you're unable to make your request online, you can: Send us an email: client.audit.confirmations@jpmorgan.com Questions? 1-800-550-8509