



LIST OF SERVICES (including hours of operation, available loan and deposit products, and transaction fees) GENERALLY OFFERED:

PRODUCTS and SERVICES:

Checking Accounts
Coin and Currency Transactions
Credit Cards
Debit Cards
Financial Planning & Investments
Funds Transfer/Money Remittance
Merchant Services
Mortgage Loans
Notary Services
Savings Account & Certificates of Deposit (CDs)
Small Business Loans

BANKING CENTERS AND AUTOMATED TELLER MACHINES (ATMs)

The bank offers approximately 4,900 bank branches and over 15,000 ATMs nationwide. You can find a branch near you by searching online at www.chase.com. The Bank has two types of branches: Full-service and Companion branches. Full-service branches, the most common branch type, offer most deposit products and credit cards, as well as many other products and ancillary services. Companion branches are partnered with a nearby full-service branch and together are managed by one Branch Manager. Companion branches offer a limited range of services compared to full-service branches. For example, cash transactions can only be performed at the branch's ATM(s). In a Companion branch, clients have access to specialists, including Financial and Home Lending Advisors.

TRANSACTION COSTS AND FEES

Transaction fees can be found in additional Banking Services and Fees documents at any branch. Personal accounts can also be accessed on www.chase.com/disclosures. There are no material differences in the cost of services at Chase branches.

HOURS OF OPERATION

We are open during typical business hours to serve our customers Monday through Friday. The majority of our branches are open Saturdays to meet the needs of our communities. Access to bank services is extended well beyond branch hours through the bank's ATM network, toll-free phone numbers, on-line services at www.chase.com, and mobile banking.

OTHER CONTACT INFORMATION

Information is available on-line at www.chase.com, by calling 1-877-CHASEPC (1-877-242-7372), or from a branch representative. More specific product and account information is available 24 hours a day, 365 days a year by calling 1-877-68CHASE or 1-800-935-9935. Other toll-free lines are available for specific product information and situations (e.g., mortgages, credit cards investment products, hearing impaired, or bilingual Spanish). For these specific phone numbers go to www.chase.com and select Customer Service. We accept operator relay calls.

[For more details, visit www.Chase.com](http://www.Chase.com)